

**Pharmacy Reengineering (PRE)
Inbound ePrescribing (IEP) 5.0
User Guide**



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Version 5.0 (Unit 7 Part 1)

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Revision History

Date	Version	Description	Author
11/30/2023	5.0	PSO*7*700: <ul style="list-style-type: none"><li data-bbox="513 430 1198 493">• New menu option: <i>eRx Holding Queue Processing</i> [PSO ERX QUEUE PROCESSING]	Booz Allen Hamilton

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Unit 7. Part 1: New eRx Holding Queue Processing option [PSO ERX QUEUE PROCESSING]

7.1 Introduction

This new option replaces the existing *Complete Orders from eRx* option [PSO ERX FINISH]. VistA Outpatient Pharmacy is comprised of two sections:

- Inbound eRx VistA Holding Queue
- Inbound eRx VistA Outpatient Profile - Complete Orders from Order Entry/Results Reporting (OERR) and Patient Prescription Processing

7.2 Purpose of Inbound eRx VistA Holding Queue

The eRx Holding Queue allows for validation and review of the eRx by VA Pharmacy users prior to the eRx being added to the VA record and merging with the existing outpatient functionality. For the fillable prescriptions, VA Pharmacy users can validate patient, provider, and drug/SIG information. Additionally, users can accept, hold, un hold, print, reject, or remove an eRx from the Holding Queue after it has been received by VistA from the eRx Processing Hub. The users can also work with RxRenewal Responses, RxChange Responses and CancelRx Requests, which are described.

NOTE: Controlled Substance records that meet the requirements of the Drug Enforcement Administration’s (DEA) electronic prescribing for Controlled Substance rules will have a visual indicator stating “EPCS DEA Valid” at the top right corner in the VistA Holding Queue.

7.3 eRx Holding Queue Processing [PSO ERX QUEUE PROCESSING] option

The inbound eRx message is transmitted from the Processing Hub to VistA and stored in the eRx Holding Queue.

To access the eRx Holding Queue:

Follow this navigation path: **Core Applications > Outpatient Pharmacy Manager >** (select Division) > **RX (Prescriptions) ... >** eRx Holding Queue Processing [PSO ERX QUEUE PROCESSING]

Patient Prescription Processing	
ERX	eRx Holding Queue Processing
FEE	Fee Patient Inquiry
FERX	Complete Orders from eRx
PRNT	Print a PMI Sheet
PROF	Medication Profile
	Barcode Rx Menu ...
	Check Drug Interaction
	Complete Orders from OERR
	Discontinue Prescription(s)
	Edit Prescriptions
	ePharmacy Menu ...
	List One Patient's Archived Rx's
	Manual Print of Multi-Rx Forms
	OneVA Pharmacy Prescription Report
	Release Medication
	Reprint an Outpatient Rx Label
	Signature Log Reprint
	View Prescriptions

eRx Holding Queue Processing Menu Option

To enter eRx Holding Queue Processing option, you must select the type of records you want to see on the Holding Queue. You will enter directly into the Patient Centric View, but you can easily switch to the Rx List view back and forth to the Patient Centric View.

7.3.1 Actionable and Non-Actionable eRx Records

Before learning how this option works it is important to understand that there are two types of Inbound eRx records: **Actionable** records and **Non-Actionable** records.

Actionable records include:

- NewRx (status in New, In Process, Hold, and Wait)
- CancelRx Request
- RxRenewal Response (Denied, Denied NewRx to Follow, RxRenewal Response Failed)
- RxRenewal Response – Approved with Changes (when there is a change to the provider data)
- RxRenewal Response – Replace (in statuses of new, in process, hold, wait or error)
- Inbound Errors related to RxRenewal Requests
- RxChange Response (Denied for all request types)
- RxChange Response (Approved for Prior Authorization Required request type)
- RxChange Response (Validated for Prescriber Authorization request type)
- RxChange Response (Approved and Approved with Changes for request types Generic Substitution, Therapeutic Interchange/Substitution, Drug Use Evaluation, Script Clarification and Out of Stock, and in statuses of new, in process, hold, wait, or error)

- Inbound Errors related to RxChange Requests

Non-Actionable records

Are all records acknowledged, removed, rejected, processed/completed, and auto-canceled are non-actionable. Non-Actionable records further include:

- RxRenewal Request
- RxRenewal Response – Approved
- RxRenewal Response – Approved with Changes (change to drug data only)
- RxChange Request
- CancelRx Response
- Inbound Errors related to CancelRx Responses

7.3.2 Initial Parameters

Upon entering the option, the user is prompted to choose which eRx record status they would like to view or work on. Once the prompts are answered, the user will enter the eRx Patient Centric View Queue, which is explained further down on this document.

MbM Only
<p>Meds-By-Mail site users will be prompted to select a Clinic. This helps MbM distribute the workload into multiple clinics so when the pharmacists are finishing the prescriptions they can work on the queue for a specific clinic.</p> <p>eRx Clinic (Optional):</p> <p>Although VAMC’s users are not presented this prompt, their eRx is still assigned a default clinic that is entered in the Site Parameter Enter/Edit [PSO SITE PARAMETERS] option under the field DEFAULT ERX CLINIC.</p>

<p>Select one of the following:</p> <table style="margin-left: 40px;"> <tr><td>A</td><td>All</td></tr> <tr><td>N</td><td>New</td></tr> <tr><td>I</td><td>In Progress</td></tr> <tr><td>W</td><td>wait</td></tr> <tr><td>H</td><td>Hold</td></tr> <tr><td>C</td><td>CCR</td></tr> <tr><td>WP</td><td>Workload Processing</td></tr> </table> <p>Enter response: A// ?</p> <p>All - View all patients with actionable prescriptions New - View patients with prescriptions in the 'NEW' status In Process - View patients with prescriptions in the 'IN PROCESS' status Wait - View patients with prescriptions in the 'WAIT' status</p>	A	All	N	New	I	In Progress	W	wait	H	Hold	C	CCR	WP	Workload Processing
A	All													
N	New													
I	In Progress													
W	wait													
H	Hold													
C	CCR													
WP	Workload Processing													

<p>Hold - View patients with prescriptions in the 'HOLD' status CCR - View patients with prescriptions in the 'CCR' status workload Processing - Process New prescriptions for one patient at a time using FIFO (First In First Out) method</p>

Status Selection

The screen above shows all the options users can chose for building the initial list upon entering the Patient Centric View. With the exception of the WP (Workload Processing), which will be explained further down on this document.

Users holding the **PSO ERX WORKLOAD TECH** security key will be limited to selecting the following options from the menu above to 3 options shown below:

<p>Select one of the following:</p> <table> <tr> <td>H</td> <td>Hold</td> </tr> <tr> <td>C</td> <td>CCR</td> </tr> <tr> <td>WP</td> <td>workload Processing</td> </tr> </table> <p>Enter response: WP//</p>	H	Hold	C	CCR	WP	workload Processing
H	Hold					
C	CCR					
WP	workload Processing					

PSO ERX WORKLOAD TECH security key holders options

A – All

This choice will include all eRx that are actionable. Meaning that they still have some work to be done before they can be considered completed.

N – New

This choice will include only eRx with a NEW status. These are records for a new eRx that have not yet been changed by any other user.

I - In-Process

This choice will include only eRx with a IN PROCESS status. These are records that one or multiple users have already done some work on but, they are not yet completed.

W - Wait

This choice will include only eRx with a WAIT status. Similar to IN PROCESS these are records that one or multiple users have already done some work on, but they are not yet completed. They have usually been put on Hold and now have been removed from Hold.

H – Hold

This choice will include only eRx in a HOLD status. However, there are many different HOLD statuses and that’s why the next prompts shown below allows the user to further define this choice.

<p>Enter response: A// Ho1d</p> <p>Select one of the following:</p> <table> <tr> <td>S</td> <td>SINGLE CODE</td> </tr> </table>	S	SINGLE CODE
S	SINGLE CODE	

A	ALL HOLD CODES
Enter response: A// SINGLE CODE	
Select eRx Status: ?	
Answer with ERX SERVICE REASON CODES, or NUMBER	
Do you want the entire ERX SERVICE REASON CODES List? Y (Yes)	
Choose from:	
118	HPT - PATIENT NOT FOUND
119	HPD - PROVIDER NOT FOUND
120	HNF - NON-FORMULARY DRUG THAT NEEDS APPROVAL
121	HSD - INSUFFICIENT STOCK
122	HDI - DRUG-DRUG INTERACTION
123	HAD - ADVERSE DRUG INTERACTION
124	HBA - BAD ADDRESS
125	HPC - PROVIDER CONTACTED
126	HPA - PRIOR APPROVAL NEEDED
127	HOR - OTHER REASON
128	HPP - PATIENT CONTACTED
129	HPR - HOLD DUE TO PATIENT REQUEST
130	HQY - QUANTITY OR REFILL ISSUE
1442	HC - HOLD DUE TO CHANGE
1618	HCR - PRESCRIBER'S CS CREDENTIAL IS NOT APPROPRIATE
1619	HWR - CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
1620	HIS - PROVIDER DEA# ISSUE
1621	HRX - HOLD FOR RX EDIT
1622	HDE - DRUG USE EVALUATION
1623	HTI - THERAPUTIC INTERCHANGE
1624	HSC - SCRIPT CLARIFICATION
1625	HGS - GENERIC SUBSTITUTION
1631	HAL - NO ALLERGY ASSESSMENT
1632	HEL - ELIGIBILITY ISSUE
1633	HUR - UN-REMOVED
Select eRx Status:	

Hold Status Selection

In this case the user can select ALL HOLD CODES to include every eRx in a HOLD status or SINGLE CODE which allows the user to load eRx for one single HOLD code to be on the queue.

Note

The code numbers shown on the left column above may not match the numbers on your VistA account.

C – CCR

This choice will include only eRx in a CCR status. However, there are many different CCR statuses and that’s why the next prompts shown below allows the user to further define this choice. If they choose “A” (ALL CCR CODES) the list will include all eRx records with any of the eRx statuses shown below.

Enter response: A// CCR

```

Select one of the following:
      S      SINGLE CODE
      A      ALL CCR CODES

Enter response: A// SINGLE CODE

Select eRx Status: ?
Answer with ERX SERVICE REASON CODES, or NUMBER
Do you want the entire ERX SERVICE REASON CODES List? Y (Yes)
Choose from:
246      RXR - RXRENEWAL RESPONSE REPLACE - NEW
247      RXE - RXRENEWAL RESPONSE - PROCESSING ERROR
248      RXN - RXRENEWAL RESPONSE - NEW
289      RXF - RXRENEWAL RESPONSE FAILED
606      CAO - CANCEL PROCESS COMPLETE
607      CAH - CANCEL COMPLETED IN HOLDING QUEUE
609      CAR - CANCEL REQUEST RECEIVED
612      CAF - CANCEL PROCESS FAILED
613      CAP - CANCEL PAPER RX OR FAXED RX
618      RXD - RXRENEWAL RESPONSE DENIED/DNTF
620      CAX - CANCEL RESPONSE FROM VISTA UNSUCCESSFUL
1412     CXN - RXCHANGE RESPONSE - NEW
1413     CXV - RXCHANGE RESPONSE - PRESCRIBER AUTH - NEW
1414     CXY - RXCHANGE RESPONSE - PRIOR AUTH - NEW
1418     CXD - RXCHANGE RESPONSE DENIED
1421     CXE - RXCHANGE RESPONSE - PROCESSING ERROR

Select eRx Status:

```

CCR Status Selection

In this case the user can select ALL CCR CODES to include every eRx in a CCR status or SINGLE CODE which allows the user to load eRx for one single CCR code to be on the queue.

Note
The code numbers shown on the left column above may not match the numbers on your VistA account.

WP – Workload Processing

This option will bypass the Patient Centric Queue and will load one patient at a time directly into the Single Patient Queue. Once inside the Single Patient queue the user can use the action NP (Next Patient) to load the next patient. The order in which the patients are presented are based on the eRx received date. Patient with the oldest records will be presented first. The date range for looking for these records are based on the ERX DEFAULT LOOKBACK DAYS parameter in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS].

Users holding the PSO ERX WORKLOAD TECH security key they cannot jump to the next patient (by selecting NP – Next Patient) until they have processed all the prescriptions for the current patient on their screen. Once a user with the PSO ERX WORKLOAD TECH key enters the first patient, that patient is assigned to that user for that day and no matter how

many times the user gets out of the option and comes back in, such patient will be presented to them for processing. This feature was designed to prevent users from “cherry-picking” patients to work on while working in a Workload Processing mode.

```
Enter response: A// WP workload Processing

Select one of the following:

1      PATIENT NOT MATCHED
2      PROVIDER NOT MATCHED
3      DRUG NOT MATCHED
4      PATIENT, PROVIDER AND DRUG MATCHED
5      ALL (NO FILTERS)

MATCH STATUS: 5//
```

Workload Processing option filters

MbM Only
Meds-By-Mail site users will see a slightly different labeling for the options above:
1 PATIENT FAIL - PATIENT NOT MATCHED
2 PROVIDER FAIL - PROVIDER NOT MATCHED
3 DRUG FAIL - DRUG NOT MATCHED
4 BASIC - PATIENT, PROVIDER AND DRUG MATCHED
5 ALL (NO FILTERS)
This is only a labeling difference and won't affect the functionality of this filter, which works the same for VAMC and MbM sites.

1 – PATIENT NOT MATCHED

This option will only load and go through eRx Patients with at least one eRx record where the eRx Patient has not been matched to a VistA Patient.

2 – PROVIDER NOT MATCHED

This option will only load and go through eRx Patients with at least one eRx record where the eRx Provider has not been matched to a VistA Provider. Furthermore, the patient cannot qualify for the PATIENT NOT MATCHED filter.

3 – DRUG NOT MATCHED

This option will only load and go through eRx Patients with at least one eRx record where the eRx Drug has not been matched to a VistA Drug. Furthermore, the patient cannot qualify for the PATIENT NOT MATCHED and PROVIDER NOT MATCHED filters.

4 – PATIENT, PROVIDER AND DRUG MATCHED

This option will only load and go through eRx Patients with at least one eRx record where all three (PATIENT, PROVIDER and DRUG) are matched to a VistA corresponding record.

5 – ALL (NO FILTERS)

This option will not apply any filters regarding matching. It will start from the oldest records and move its way through the patients with the newest records.

7.3.3 eRx Patient Centric Queue

Once the status selection is made, the user will enter the eRx Holding Queue in the Patient Centric view by default with the exception for the WP (Workload Processing) choice which will take the user directly to the Single Patient Queue View, explained further down in this document.

eRx Patient Centric Queue		Sep 16, 2023@11:06:54		Page: 1 of 3							
LOOK BACK DAYS: 45		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999							
ERX STATUS: ALL											
#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
1.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	1	0	0	1	2
2]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	2	0	1	0	0	0	3
3.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	3	0	0	1	0	0	4
4.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	1	0	0	0	2
5.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	1	2
6.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
7.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	2	1	0	0	3
8.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
9.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
10]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
11.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
12.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
13.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	2	0	1	0	0	0	3
14]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
15.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
16.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
+ Select the entry # to view or ?? for more actions											
SPAT Sort By Patient		SQ Search Queue		LBD Change Look Back Days							
RX Rx List view		RAF Remove All Filters		REF Refresh List							
Select Item(s): Next Screen//											

eRx Holding Queue – Patient Centric Queue

The figure above shows the eRx Holding Queue initial screen, in Patient Centric Queue view which contains a list of patients with Actionable (non-processed) eRx records. Below is an explanation of each segment of the screen.

7.3.3.1 Top Line

It contains the title of the list, in this case “eRx Patient Centric Queue”, then the current date/time to the right the page the user is on and how many pages there are total.

7.3.3.2 Header Area

In this non-scrollable area, there are 4 fields that control the list being displayed.

LOOK BACK DAYS

Indicates up to how many days back the search looked for unprocessed records. The default value comes from the ERX DEFAULT LOOKBACK DAYS field in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS]. This value can be changed by the user which will be described further below.

CS/NON-CS

Indicates whether the list contains Controlled Substances (CS), Non-Controlled Substances (Non-CS) or Both. In case of CS being included it will also indicate the schedule of the CS drugs being displayed. It can also be changed by the user as described further down.

MAX. QUEUE SIZE

Indicates the maximum number of records that can be loaded in the list. It means that any selection that produces a number of records greater than this number will be cutoff at this number of records on the list. This limit can also be changed by the user as described further down.

ERX STATUS

Indicates the status selection by the user before entering the list (Figure 6-2 above). With the exception of the WP selection, which bypass this list completely.

7.3.3.3 Column Header Line

#

This column indicates the sequence number for the patient being displayed, which can be selected by the user to open the patient in a Single Patient Queue view screen.

PATIENT

Patient name column (maximum of 24 characters).

DOB

Date of birth column (MM/DD/YYYY format).

SSN

Social Security column.

ED

Elapsed Days column. Indicates how many days ago the oldest actionable record for the patient was received.

NW

New eRx record status count. The number in this column indicates how many eRx are in a NEW status.

WT

Wait eRx record status count. The number in this column indicates how many eRx are in a

WAIT status.

IP

In-Process eRx record status count. The number in this column indicates how many eRx are in a IN-PROCESS status.

HD

Hold eRx record status count. The number in this column indicates how many eRx are in a HOLD status.

CCR

CCR eRx record status count. The number in this column indicates how many eRx are in a CCR status: CancelRx Request, RxChange Response, and RxRenewal Response records in actionable statuses; including RXF, RXE and CXE records.

OTH

A count of all other status not captured by the columns to the left. It also includes Inbound Error related to RxRenewal/RxChange Request (Status – RRE/CRE).

TOT

A sum of all the numbers from the columns to the left.

▲ or ▼

One of these two symbols above can be spotted besides one of the following columns: PATIENT, DOB or ED. It indicates the column that the list is sorted by. ▲ indicates an ascending order (smaller first A->Z or 0>9) and ▼ indicates a descending order (greater first Z->A or 9->0). Look further down to see how to sort by different columns and order (ascending or descending).

7.3.3.4 Listing Area

This area is where all the records are listed. They are always sequential number that goes from 1 to the last item on the list. This number can be selected by the user to view all the patient's eRx records in a Single Patient Queue view.

#. Vs. #] (Digitally Signed Vs. Not Digitally Signed)

Following each number there will be one of two characters “.” (dot) or “]” (closing square bracket), as seen on lines 2, 10 and 14 on figure 6-7 above. The “.” indicates that the patient does not have any Digitally Signed eRx records, while the “]” indicates that the patient has at least one eRx records that was Digitally Signed by the external provider. Digitally signed records is an indication by the external provider that the drug in the eRx records is a Controlled Substance drug. CS drugs are mandated by DEA (Drug Enforcement Agency) to always be transmitted to the pharmacy with a Digital Signature.

Bolded Lines

eRx Patient Centric Queue		Sep 16, 2023@11:06:54		Page: 1 of 3							
LOOK BACK DAYS: 45		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999							
ERX STATUS: ALL											
#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
1.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	1	0	0	1	2
2]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	2	0	1	0	0	0	3
3.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	3	0	0	1	0	0	4
4.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	1	0	0	0	2
5.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	1	2
6.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
7.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	2	1	0	0	3
8.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
9.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
10]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
11.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
12.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
13.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	2	0	1	0	0	0	3
14]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
15.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
16.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
+ Select the entry # to view or ?? for more actions											
SPAT Sort By Patient		SQ Search Queue		LBD Change Look Back Days							
RX Rx List View		RAF Remove All Filters		REF Refresh List							
Select Item(s): Next Screen//											

A bolded line as seen on lines 4 and 14 above indicates another user has the patient or one of their eRx records open. When the user tries to select such numbers, a message will display on the message bar (below the list and above the Action Menu) indicating the user and date/time the records was locked, as shown below:

+ Patient Locked:XXXXXXXX,XXXXXXXX|09/16/23@12:12:16

Patient Centric Queue - Patient Locked

7.3.3.5 Action & Hidden Action Menus

A few actions can be taken by the user on list displayed. The Action Menu is displayed right below the listing area while the Hidden Action Menu can be viewed by typing “??” (double question mark).

7.3.3.5.1 Action Menu

SPAT Sort By Patient	SQ Search Queue	LBD Change Look Back Days
RX Rx List View	RAF Remove All Filters	REF Refresh List
Select Item(s): Next Screen//		

7.3.3.5.1.1 SPAT – Sort By Patient

By default, the list is always sorted by the ED (Elapsed Days) column in a descending order (oldest records first), but the user can sort the list by the Patient Name by selecting the SPAT action. It will sort the list by Patient Name in ascending order when the user picks it once. If currently sorted by Patient Name and the users selects SPAT again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
---	---------	-----	-----	----	----	----	----	----	-----	-----	-----

Patient Centric Queue – Sorted By Patient Name in Ascending Order

#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
---	---------	-----	-----	----	----	----	----	----	-----	-----	-----

Patient Centric Queue – Sorted By Patient Name in Descending Order

7.3.3.5.1.2 SQ – Search Queue

This action allows the user to place filters on the list by a few different selection criteria shown below. Multiple filters can be applied in one search criteria with the exception of ERX REFERENCE NUMBER and RX# which will result in the selection of one single record.

Select Item(s): Next Screen// SQ Search Queue

NOTE: Only patients with actionable records are captured with this search. Non-Actionable records can be searched through the SQ action under Rx List View.

select one of the following:

1	ERX PATIENT
2	ERX DATE OF BIRTH
3	ERX REFERENCE NUMBER
4	VISTA RX #
5	VISTA PATIENT
6	MATCH STATUS

SEARCH BY:

Patient Centric Queue - Search Queue options

1 - ERX PATIENT

Users can filter the list by single or multiple eRx patients by selecting them as seen below. The LAST REC. DATE column indicates the last eRx received for this patient.

SEARCH BY: 1 ERX PATIENT

ERX PATIENT NAME: XXXXXX

#	ERX PATIENT NAME	DOB	CITY	LAST REC. DATE
1.	XXXXXX,XXXXXX	99/99/9999	PICKLETON-NY	09/10/23
2.	XXXXXX,XXXXXX	99/99/9999	BUTTERVILLE-NY	09/02/23

SELECT (1-2): ?

This response must be a list or range, e.g., 1,3,5 or 2-4,8.

SELECT (1-2): 1-2

Patient Centric Queue - Search By Patient

select one of the following:

1	ERX PATIENT (XXXXXX,XXXXXX XXXXXX,XXXXXX)
2	ERX DATE OF BIRTH
3	ERX REFERENCE NUMBER

4	VISTA RX #
5	VISTA PATIENT
6	MATCH STATUS

SEARCH BY:

Patient Centric Queue – eRx Patients Selected

2 - ERX DATE OF BIRTH

SEARCH BY: 2 ERX DATE OF BIRTH

Date of Birth (DOB): 99/99/999 (XXX 99, 9999)

NOTE: Only patients with actionable records are captured with this search. Non-Actionable records can be searched through the SQ action under Rx List View.

Select one of the following:

1	ERX PATIENT (XXXXXX,XXXXXX XXXXXX,XXXXXX)
2	ERX DATE OF BIRTH (99/99/99)
3	ERX REFERENCE NUMBER
4	VISTA RX #
5	VISTA PATIENT
6	MATCH STATUS

SEARCH BY:

Patient Centric Queue - Search By Patient Date of Birth

eRx Patient Centric Queue		Sep 16, 2023@11:06:54		Page: 1 of 3	
LOOK BACK DAYS: 45		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: DOB(99/99/99) PATIENT(XXXXXX,XXXXXX XXXXXX,XXXXXX)					
#	PATIENT	DOB	SSN	ED	NW WT IP HD CCR OTH TOT
1.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0 0 1 0 0 1 2
2]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0 0 1 0 0 0 1
+ Select the entry # to view or ?? for more actions					
SPAT Sort By Patient		SQ Search Queue		LBD Change Look Back Days	
RX Rx List View		RAF Remove All Filters		REF Refresh List	
Select Item(s): Next Screen//					

Patient Centric Queue - Search Results

In the case of the Search criteria not providing any matching entries, the screen below will display:

eRx Patient Centric Queue		Sep 16, 2023@11:06:54		Page: 1 of 3	
LOOK BACK DAYS: 45		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: DOB(99/99/99) PATIENT(XXXXXX,XXXXXX XXXXXX,XXXXXX)					
#	PATIENT	DOB	SSN	ED	NW WT IP HD CCR OTH TOT
No patients with actionable prescriptions found.					
+ Select the entry # to view or ?? for more actions					
SPAT	Sort By Patient	SQ	Search Queue	LBD	Change Look Back Days
RX	Rx List View	RAF	Remove All Filters	REF	Refresh List
Select Item(s): Next Screen//					

Patient Centric Queue - Search Results

3 - ERX REFERENCE NUMBER

This search will take the user to the eRx Display screen and show the single eRx selected.

SEARCH BY: 3 ERX REFERENCE NUMBER
ERX REFERENCE NUMBER: 9999999999

Patient Centric Queue – Search by eRx REFERENCE NUMBER

4 – RX#

This search will first find the associated eRx with the VistA Rx # selected and will take the user to the eRx Display screen then show the single eRx selected.

SEARCH BY: 4 VISTA RX #
VISTA Rx #: 9999999999
This prescription is not an eRx prescription.
VISTA Rx #:

Patient Centric Queue – Search by VISTA Rx #

5 – VISTA PATIENT

Users can filter the list by single or multiple VistA patients by selecting them as seen below. The REC. DATE column indicates the last eRx received for this patient.

SEARCH BY: 1 ERX PATIENT
VISTA PATIENT NAME: XXXXXX

#	VISTA PATIENT NAME	DOB	CITY	LAST REC. DATE
1.	XXXXXX,XXXXXX	99/99/9999	PLANO-TX	09/19/23
2.	XXXXXX,XXXXXX	99/99/9999	NEW YORK-NY	09/18/23

SELECT (1-2): ?

This response must be a list or range, e.g., 1,3,5 or 2-4,8.

SELECT (1-2): 1-2

Patient Centric Queue - Search By Patient

Select one of the following:

1	ERX PATIENT
2	ERX DATE OF BIRTH
3	ERX REFERENCE NUMBER
4	VISTA RX #
5	VISTA PATIENT (XXXXXX,XXXXXX XXXXXX,XXXXXX)
6	MATCH STATUS

SEARCH BY:

Patient Centric Queue – eRx Patients Selected

6 – MATCH STATUS

This search will qualify patients based on the matching status of the patient, provider, and drug to a corresponding VistA Record.

SEARCH BY: 6 MATCH STATUS

Select one of the following:

1	PATIENT NOT MATCHED
2	PROVIDER NOT MATCHED
3	DRUG NOT MATCHED
4	PATIENT, PROVIDER AND DRUG MATCHED

MATCH STATUS: 4

NOTE: Only patients with actionable records are captured with this search. Non-Actionable records can be searched through the SQ action under Rx List View.

Select one of the following:

1	ERX PATIENT
2	ERX DATE OF BIRTH
3	ERX REFERENCE NUMBER
4	VISTA RX #
5	VISTA PATIENT
6	MATCH STATUS (ALL MATCHED)

SEARCH BY:

Patient Centric Queue – eRx Patients Selected

6.1 – MATCH STATUS: PATIENT NOT MATCHED

If the patient has at least one actionable record which the eRx patient has not yet been matched to, a corresponding VistA patient will be included in the list.

6.2 – MATCH STATUS: PROVIDER NOT MATCHED

If the patient has at least one actionable record which the eRx provider has not yet been matched to, a corresponding VistA provider AND the patient does not qualify for PATIENT NOT MATCHED filter above, it will be included in the list.

6.3 – MATCH STATUS: DRUG NOT MATCHED

If the patient has at least one actionable record which the eRx Drug has not yet been matched to, a corresponding VistA drug AND the patient does not qualify for PATIENT NOT MATCHED filter above AND the patient does not qualify for the PROVIDER NOT MATCHED filter above, it will be included in the list.

6.4 – MATCH STATUS: PATIENT, PROVIDER AND DRUG MATCHED

If the patient has at least one actionable record which the eRx patient has been matched to the VistA patient, the eRx Provider has been matched to the VistA provider and the Drug has been matched to a VistA drug AND the patient does not quality to either of the 3 filters described above, it will be included in the list.

MbM Only

Meds-By-Mail site users will see a slightly different labeling for the options above:

- | | |
|---|--|
| 1 | PATIENT FAIL - PATIENT NOT MATCHED |
| 2 | PROVIDER FAIL - PROVIDER NOT MATCHED |
| 3 | DRUG FAIL - DRUG NOT MATCHED |
| 4 | BASIC - PATIENT, PROVIDER AND DRUG MATCHED |
| 5 | ALL (NO FILTERS) |

This is only a labeling difference and won't affect the functionality of this filter, which works the same for VAMC and MbM sites.

Removing Individual Filters

Individual filters can be removed by using the “^” (up-caret) along with the Number of the filter applied, as show below:

NOTE: Only patients with actionable records are captured with this search. Non-Actionable records can be searched through the SQ action under Rx List View.

This action allows the user to remove all filters currently applied to the list. This list is then refreshed to without any filters.

7.3.3.5.1.6 REF – Refresh List

This action allows the user to refresh the list. This is used to make sure you are looking at the latest version of the list because other users might have already worked through some of the records currently on the list which may have altered it, which will not show until it is refreshed.

7.3.3.5.2 Hidden Action Menu

The following actions are also available:					
CS	Group By CS	-	Previous Screen	PS	Print Screen
SDOB	Sort By DOB	UP	Up a Line	PT	Print List
SED	Sort By Elapsed Days	DN	Down a Line	SL	Search List
NP	Next Patient	FS	First Screen	QU	Quit
CV	Change View	LS	Last Screen		
+	Next Screen	GO	Go to Page		

7.3.3.5.2.1 CS – Group by CS (hidden)

This action allows the user to group the list in two listing areas: Controlled Substances (CS) and Non-Controlled Substances (Non-CS) as seen below. The action can be used to turn ON and OFF this hidden action.

eRx Patient Centric Queue		Sep 16, 2023@11:06:54		Page: 1 of 3	
LOOK BACK DAYS: 45		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
ERX STATUS: ALL					
#	PATIENT	DOB	SSN	ED	NW WT IP HD CCR OTH TOT
CONTROLLED SUBSTANCE Rx'S					
1]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0 0 1 0 0 1 2
2]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	2 0 1 0 0 0 3
3]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	3 0 0 1 0 0 4
4]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1 0 1 0 0 0 2
5]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0 0 1 0 0 1 2
NON-CONTROLLED SUBSTANCE Rx'S					
6.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	1 0 0 0 1 0 2
7.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0 0 2 1 0 0 3
8.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	41	0 0 1 0 0 0 1
9.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	40	0 0 1 0 0 0 1
10	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	38	0 0 1 0 0 0 1
11.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	35	1 0 0 0 1 0 2
12.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	33	1 0 0 0 0 0 1
13.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	32	2 0 1 0 0 0 3
14	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	32	1 0 0 0 0 0 1
+ Select the entry # to view or ?? for more actions					
SPAT Sort By Patient		SQ Search Queue		LBD Change Look Back Days	
RX Rx List View		RAF Remove All Filters		REF Refresh List	
Select Item(s): Next Screen//					

Patient Centric Queue – Grouped by CS and Non-CS

7.3.3.5.2.2 SDOB – Sort By Date of Birth (hidden)

By default, the list is sorted by the ED (Elapsed Days) column in a descending order (oldest records first), but the user can sort the list by the Patient Date of Birth (DOB) by selecting the SDOB hidden action. It will sort the list by Patient DOB in ascending order when the user picks it once. If currently sorted by Patient DOB and the users selects SDOB again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

#	PATIENT	DOB	SSN	ED	NW WT IP HD CCR OTH TOT
---	---------	-----	-----	----	-------------------------

Patient Centric Queue – Sorted By Patient DOB in Ascending Order

#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
---	---------	-----	-----	----	----	----	----	----	-----	-----	-----

Patient Centric Queue – Sorted By Patient DOB in Descending Order

7.3.3.5.2.3 SED – Sort By Elapsed Days (hidden)

By default, the list is sorted by the ED (Elapsed Days) column in a descending order (oldest records first). The user can sort the list by the Elapsed Days by selecting the SED hidden action. It will sort the list by Elapsed Days in ascending order when the user picks it once. If currently sorted by Elapsed Days and the users selects SED again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
---	---------	-----	-----	----	----	----	----	----	-----	-----	-----

Patient Centric Queue – Sorted By Elapsed Days in Ascending Order

#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
---	---------	-----	-----	----	----	----	----	----	-----	-----	-----

Patient Centric Queue – Sorted By Elapsed Days in Descending Order

7.3.3.5.2.4 NP – Next Patient (hidden)

This hidden action allows the user to open the patient with the oldest eRx record in an actionable status. It will take the user to the eRx Single Patient Queue. Once in the eRx Single Patient Queue the user can type NP again to jump to the next patient with the oldest order after the previous patient.

7.3.3.5.2.5 CV – Change View (hidden)

This hidden action allows the user to change the following parameters that affect the content and appearance of the eRx Patient Centric Queue. Some of these parameters also have their own action (e.g., LBD – Look Back Days) . Furthermore, the users can also save the parameters to be applied to the queue every time they enter the option.

```
Select Item(s): Next Screen// CV    Change View
LOOK BACK DAYS: 45// 45 DAYS
SORT BY: ED// ED  ELAPSED DAYS
SORT ORDER: D// DESCENDING
INCLUDE CS/NON-CS: B// BOTH (CS AND NON-CS)
CS SCHEDULE: SCHEDULES II - V// SCHEDULES II - V
GROUP BY CS: NO// NO  NO
MAXIMUM QUEUE SIZE: 999//
Save as your default view? NO//
```

Patient Centric Queue – Change View hidden action (No Default View Saved)

Once the user chooses all the parameters above the option will prompt them if they want to save the current parameters as their default view. Whether they chose YES or NO the option will

refresh the list according to the parameters selected. If they select YES to save the view the next time they select CV they will be given a chance to delete their saved default view, as seen below:

```
Select Item(s): Next Screen// CV   Change View

Your saved default view:
-----
LOOK BACK DAYS       : 45 DAYS
SORT BY              : ELAPSED DAYS
SORT ORDER           : DESCENDING
INCLUDE CS/NON-CS    : BOTH (CS AND NON-CS)
CS SCHEDULE          : SCHEDULES II - V
GROUP BY CS/NON-CS   : NO
MAXIMUM QUEUE SIZE   : 999

Delete this saved default view? NO//
```

Patient Centric Queue – Change View hidden action (With Default View Saved)

The parameters LOOK BACK DAYS, SORT BY, SORT ORDER and GROUP BY CS/NON-CS have been explained above on how they impact the queue. The other parameters are explained below:

INCLUDE CS/NON-CS

This parameter allows the user to select which type of eRx records should be displayed on the list: Controlled Substances only (CS), Non-Controlled Substances only (Non-CS) or Both (B). The default value is B. This parameter is displayed on the header of the Queue.

```
INCLUDE CS/NON-CS: B// ?

Indicate whether CS and/or Non-CS records should be included in the
Patient Centric Queue.
Choose from:
CS          CS ERXS ONLY
Non-CS     NON-CS ERXS ONLY
B          BOTH (CS AND NON-CS)
```

Patient Centric Queue – Change View hidden action – INCLUDE CS/NON-CS Field

CS SCHEDULE

This parameter is only prompted in the case the user selects either CS or B above. The default value is 3 (SCHEDULES II – V). This parameter is displayed on the header of the Queue. It allows the user to further filter the CS eRx records based on the drug schedule, as seen below:

```
CS SCHEDULE: SCHEDULES II - V// ?

Indicate which CS schedules should be included in the Patient Centric
Queue.
Choose from:
1          SCHEDULE II ONLY
2          SCHEDULES III - V
3          SCHEDULES II - V
```

Patient Centric Queue – Change View hidden action – CS SCHEDULE Field

MAXIMUM QUEUE SIZE

This parameter determines the maximum number of records to be loaded for the queue. Once the process that builds the list reaches this limit it stops. The default is 999 and the maximum is 4,999. This parameter is displayed on the header of the Queue.

7.3.3.6 48-Lines Terminal Emulator Display Feature

There is a **Class 3 software (KIDS Build)** that allows sites, including Meds-By-Mail (MbM), to expand their ListMan Listing Area to more than double of the displayed lines for one page when using the regular 24-Lines on the Terminal Emulator. **It is important to emphasize that simply setting the Terminal Emulator to 48-Lines won't work, the VistA account where the user is connecting must have this Class 3 software installed for it to work.**

Once the KIDS Build is installed and the Terminal Emulator is set to display 48-Line, the eRx Patient Centric Queue will look like the following:

eRx Patient Centric Queue			Sep 16, 2023@11:06:54			Page: 1 of 2					
LOOK BACK DAYS: 45			CS/NON-CS: BOTH (II-V)			MAX. QUEUE SIZE: 999					
ERX STATUS: ALL											
#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
1.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	1	0	0	1	2
2]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	2	0	1	0	0	0	3
3.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	3	0	0	1	0	0	4
4.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	1	0	0	0	2
5.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	1	2
6.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
7.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	2	1	0	0	3
8.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
9.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
10]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
11.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
12.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
13.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	2	0	1	0	0	0	3
14]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
15.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
16.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
17.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	32	0	0	1	0	0	1	2
18.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	32	2	0	1	0	0	0	3
19.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	31	3	0	0	1	0	0	4
20.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	31	1	0	1	0	0	0	2
21.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	31	0	0	1	0	0	1	2
22.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	27	1	0	0	0	1	0	2
23.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	27	0	0	2	1	0	0	3
23.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	27	0	0	1	0	0	0	1
25.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	27	0	0	1	0	0	0	1
26]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	24	0	0	1	0	0	0	1
27.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	24	1	0	0	0	1	0	2
28.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	23	1	0	0	0	0	0	1
29.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	22	2	0	1	0	0	0	3
30]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	21	1	0	0	0	0	0	1
31.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	21	1	0	0	0	0	0	1
32.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	20	1	0	0	0	0	0	1
33.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	19	0	0	1	0	0	1	2
34.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	9	2	0	1	0	0	0	3
35.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	7	3	0	0	1	0	0	4
36.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	1	1	0	1	0	0	0	2
+ Select the entry # to view or ?? for more actions											
SPAT	Sort By Patient	SQ	Search Queue	LBD	Change Look Back Days						
RX	RX List View	RAF	Remove All Filters	REF	Refresh List						
Select Item(s): Next Screen//											

7.3.4 eRx Single Patient Queue

Once the user selects a patient in the eRx Patient Centric Queue above, they will be taken to the eRx Single Patient Queue. This list will by default display all the eRx Patient’s Actionable records and they will be sorted by the REC.DATE column in a descending order (oldest records first).

eRx Single Patient Queue		Sep 28, 2023@14:38:27		Page: 1 of 1	
eRx PATIENT: XXXXXXXX,XXXXXXXXXX X		SEX: M		DOB: 99/99/99(99)	
LOOK BACK DAYS: 45		STATUS: ACTIONABLE		SSN: 999-99-9999 MATCHING	
#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA PT PR DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	N A AV A
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N A AV A
4]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N A
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N A AV A
Select the entry # to view or ?? for more actions					
DET Show/Hide Details		IAS Include All Statuses		LBD Change Look Back Days	
Select: Quit//					

eRx Single Patient Queue

7.3.4.1 Top Line

It contains the title of the list, in this case “eRx Single Patient Queue”, then the current date/time to the right the page the user is on and how many pages there are total.

7.3.4.2 Header Area

In this non-scrollable area, there are 6 fields that control the list being displayed.

eRx PATIENT

This is the eRx Patient name as received by the outside prescriber.

SEX

eRx Patient gender.

DOB

eRx Patient date of birth followed by their age between parentheses.

LOOK BACK DAYS

Indicates up to how many days back the search looked for unprocessed records. The default value comes from the ERX DEFAULT LOOKBACK DAYS field in the Site Parameter

Enter/Edit option [PSO SITE PARAMETERS]. This value can be changed by the user which will be described further below.

STATUS

By default, only ‘Actionable’ eRx records are included on the eRx Single Patient Queue, however the user can easily change this parameter as described further down on this document.

SSN

This is the eRx Patient Social Security Number (SSN) exactly as it was received from the outside prescriber.

7.3.4.3 Column Header Line

#

This column indicates the sequence number for the eRx record being displayed, which can be selected by the user to open the eRx Individual record and view the details.

ERX ID

This is the eRx number or ID, which is the same as the eRx Hub.

DRUG NAME

This is the eRx Drug Name exactly as received from the prescriber software. It is truncated at 22 characters.

PROVIDER NAME

This is the eRx Prescriber Name exactly as received from the prescriber software

REC.DATE

This is the date when the eRx was received.

STA

This is eRx Status column. It shows the current eRx record status. It’s truncated at 3 characters.

MATCHING PT

This column indicates the current matching status for the eRx Patient. The following variations are possible for this column:

“” (blank) – eRx Patient has not been matched to a VistA Patient

“A” – eRx Patient has been auto-matched to a VistA Patient

“M” – eRx Patient has been manually matched to a VistA Patient by the user

“**M**” (bold) – eRx Patient was initially auto-matched and then manually matched to a different

VistA Patient by the user

“AV” – eRx Patient has been auto-matched to a VistA Patient and manually validated

“MV” – eRx Patient has been manually matched to a VistA Patient and manually validated

“**MV**” (bold **M**) – eRx Patient was initially auto-matched and then manually matched to a different VistA Patient and subsequently manually validated by the user

MATCHING PR

This column indicates the current matching status for the eRx Provider. The following variations are possible for this column:

“” (blank) – eRx Provider has not been matched to a VistA Provider

“A” – eRx Provider has been auto-matched to a VistA Provider

“M” – eRx Provider has been manually matched to a VistA Provider by the user

“**M**” (bold) – eRx Provider was initially auto-matched and then manually matched to a different VistA Provider by the user

“AV” – eRx Provider has been auto-matched to a VistA Provider and manually validated

“**AV**” (bold **V**) – eRx Provider has been auto-matched to a VistA Provider and **auto-validated (MbM Only – see below)**

“MV” – eRx Provider has been manually matched to a VistA Provider and validated

“**MV**” (bold **M**) – eRx Provider was initially auto-matched and then manually matched to a different VistA Provider and subsequently manually validated by the user

MATCHING DR

This column indicates the current matching status for the eRx Drug. The following variations are possible for this column:

“” (blank) – eRx Drug has not been matched to a VistA Drug

“A” – eRx Drug has been auto-matched to a VistA Drug

“M” – eRx Drug has been manually matched to a VistA Drug by the user

“**M**” (bold) – eRx Drug was initially auto-matched and then manually matched to a different VistA Drug by the user

“AV” – eRx Drug has been auto-matched to a VistA Drug and manually validated

“MV” – eRx Drug has been manually matched to a VistA Drug and manually validated

“**MV**” (bold **M**) – eRx Drug was initially auto-matched and then manually matched to a different

VistA Drug and subsequently manually validated by the user

MbM Only

Provider Auto-Validation

An eRx provider will be automatically validated if the following conditions are met when the eRx arrives:

- eRx is not digitally signed (indicating a prescription for a controlled substance)
- eRx Provider was auto-matched
- eRx Provider last name and VistA Provider last names match exactly
- eRx Provider first letter of first name matches the VistA Provider first letter of first name
- First 5 digits of eRx Provider zip code matches exactly with the VistA Provider zip code first 5 digits

The user recorded as responsible for the validation will be PSOAPPLICATIONPROXY,PSO

In the displayed lists, the user can select or enter the line number of the eRx number to view and examine the details of the eRx or select the actions displayed right below the listing area.

Validation actions for a single patient may be complete from there. For more details, refer to the sections identified in this guide.

NOTE: From the Summary/Details screen, users cannot edit any of the VistA information. The validate screens contain the option for editing the VistA information. For further information on editing and validating VistA information for an eRx, refer to section 6.2.

7.3.4.4 Listing Area

This area is where all the records are listed. They are always sequential number that goes from 1 to the last item on the list. This number can be selected by the user to view the patient's corresponding eRx record in the Summary eRx View Display.

#. Vs. #] (Digitally Signed Vs. Not Digitally Signed)

Following each number there will be one of two characters “.” (dot) or “]” (closing square bracket), as seen on lines 2, 10 and 14 on figure 6-7 above. The “.” indicates that the patient does not have any Digitally Signed eRx records, while the “]” indicates that the patient has at least one eRx records that was Digitally Signed by the external provider. Digitally signed records is an indication by the external provider that the drug in the eRx records is a Controlled Substance drug. CS drugs are mandated by DEA (Drug Enforcement Agency) to always be transmitted to the pharmacy with a Digital Signature.

7.3.4.5 Action & Hidden Action Menus

A few actions can be taken by the user on list displayed. The Action Menu is displayed right below the listing area while the Hidden Action Menu can be viewed by typing “??” (double question mark).

7.3.4.6 Action Menu

DET – Show/Hide Details

This action shows or hides the eRx prescription details.

```
Select: Quit// DET Show/Hide Details Please wait...
```

eRx Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXXXX,XXXXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYY Y	09/27/23	N			A
	eRx Qty: 60		eRx # of Refills: 5					eRx Days Supply: 30
	SIG: TAKE ONE	CAPSULE BY BY MOUTH EVERY 12 HOURS						
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
	eRx Qty: 60		eRx # of Refills: 5					eRx Days Supply: 30
	SIG: TAKE ONE	CAPSULE BY BY MOUTH EVERY 12 HOURS						
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
	eRx Qty: 60		eRx # of Refills: 5					eRx Days Supply: 30
	SIG: TAKE ONE	CAPSULE BY BY MOUTH EVERY 12 HOURS						
4]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
	eRx Qty: 60		eRx # of Refills: 5					eRx Days Supply: 30
	SIG: TAKE ONE	CAPSULE BY BY MOUTH EVERY 12 HOURS						
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
	eRx Qty: 60		eRx # of Refills: 5					eRx Days Supply: 30
	SIG: TAKE ONE	CAPSULE BY BY MOUTH EVERY 12 HOURS						

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

DET - Show/Hide Details – Shown

```
Select: Quit// DET Show/Hide Details Please wait...Please wait...
```

eRx Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXXXX,XXXXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYY Y	09/27/23	N			A
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
4]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

DET - Show/Hide Details - Hidden

IAS – Include All Statuses

This action displays all Actionable and Non-Actionable eRx status codes for a patient. Once the <IAS> action is selected, the list is refreshed to display all eRx statuses for the patient. The new status will be displayed in the header section.

For additional information on Actionable and Non-Actionable eRx Status Codes, refer to [Appendix B: Holding Queue Status Codes & Descriptions](#) in User Manual Unit 6 available on the Veteran's Documentation Library (VDL) for additional information on the various statuses in the list.

Select: Quit// IAS Include All Statuses Please wait...Please wait...

eRx Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ALL SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	12314	LOXAPINE 50MG CAP	YYYYYY,YYYYY Y	09/25/23	PR	MV	MV	AV
2.	12345671	BENADRYL DIPHENHYDRAM	SSSSSS,SSSSS S	09/25/23	R01		MV	A
3.	99999994	NAPROXEN 250MG TABLET	YYYYYY,YYYYY Y	09/25/23	R92	MV	MV	A
4.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	HOR	A	AV	A
6.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
7]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
8.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	I	A	AV	A

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

IAS - Include All Statuses – eRx Details are Hidden

Note: Selecting/entering the <DET> action again while displaying all actionable and non-actionable eRx statuses will display the details of each eRx.

MbM Only

REMOVED Status
 For MbM sites the status column won't show "RM" like it does for a VA Medical Center site. Instead, it will show an abbreviation of the Removal Reason which is composed by "R"

concatenated with the last 2 numbers of the Removal Reason. Like show above for entries #2 and #3 under the STA (Status) column.

REM01	Drug out of stock or on backorder and unavailable for processing
REM02	Patient was not able to pick up
REM03	Prescription canceled by Provider
REM04	Prescription processed manually
REM05	Provider will cancel this eRx and submit another
REM06	Unable to mail prescription and patient unable to pick up
REM07	Unable to contact patient
REM08	Unable to contact provider
REM09	ERX Issue not resolved-Provider contacted
REM91	Undefined system error
REM92	Other

LBD – Look Back Days

This action allows the user to change the number of days to look back for eRx actionable records. A number between 0 (zero) and 1,000 can be selected. 0 (zero) would include only records for today's. Once the new value is selected the list is refreshed to account for the new number of days to look back and the new number will be displayed on the header section.

```
Select: Quit// LBD   Change Look Back Days
LOOK BACK DAYS: 45// ?
Type a number between 0 and 1000, 0 decimal digits.
LOOK BACK DAYS: 45// ??
This field holds the number of days to look back in order to include records in
the Single Patient Queue.
LOOK BACK DAYS: 45// 365                               Please wait...
eRx Single Patient Queue           Sep 28, 2023@14:38:27           Page: 1 of 1
eRx PATIENT: XXXXXXXXXXX,XXXXXXXXXX X           SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 365           STATUS: ACTIONABLE           SSN: 999-99-9999   MATCHING
```

SDRU – Sort By Drug (hidden)

This action sorts the display list by eRx Drug Name. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the <SDRU> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SDRU   SDRU                               Please wait...
eRx Single Patient Queue           Sep 28, 2023@14:38:27           Page: 1 of 1
eRx PATIENT: XXXXXXXXXXX,XXXXXXXXXX X           SEX: M   DOB: 99/99/99(99)
LOOK BACK DAYS: 45           STATUS: ACTIONABLE           SSN: 999-99-9999   MATCHING
# ERX ID           DRUG NAME^           PROVIDER NAME           REC.DATE STA PT PR DR
```

1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX	X	09/28/23	N	A	AV	A
2.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY	Y	09/27/23	W	MV	MV	AV
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX	X	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX	X	09/28/23	N	A	AV	A
5.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX	X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
Select: Quit//

SDRU - Sort By Drug in Ascending Order

Select: Quit// SDRU SDRU Please wait...

eRx Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX	09/28/23	N	A	AV	A
2.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX	09/28/23	N			A
4.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY	09/27/23	W	MV	MV	AV
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
Select: Quit//

SDRU - Sort By Drug in Descending Order

SPRO – Sort by Provider (hidden)

This action sorts the display list by eRx Provider Name. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the <SPRO> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

Select: Quit// SPRO SPRO Please wait...

eRx Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX	09/28/23	N	A	AV	A
2.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX	09/28/23	N	A	AV	A
5.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY	09/27/23	W	MV	MV	AV

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SPRO - Sort By Provider in Ascending Order

Select: Quit// SPRO SPRO Please wait...

eRx Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
2.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SPRO - Sort By Provider in Descending Order

SREC – Sort by Rec. Date (hidden)

This action sorts the display list by eRx Received Date. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <SREC> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

Select: Quit// SREC SREC Please wait...

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SREC - Sort By Received Date in Ascending Order

Select: Quit// SREC SREC Please wait...

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
4.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SREC - Sort By Received Date in Descending Order

SSTA – Sort by Status (hidden)

This action sorts the display list by eRx Status. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the <SSTA> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

Select: Quit// SSTA SSTA Please wait...

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SSTA - Sort By Status in Ascending Order

```
Select: Quit// SSTA SSTA Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
2.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
Select: Quit//

SSTA - Sort By Status in Descending Order

SPTM – Sort by Pat. Match (hidden)

This action sorts the current matching status for the eRx Patient. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the patient matched first, records with patient matched but not validated next and finally the entries with the patient matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the <SPTM> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SPTM SPTM Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
4.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
Select: Quit//

SPTM - Sort By Patient Match in Ascending Order

```
Select: Quit// SPTM SPTM Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
2.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
4.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SPTM - Sort By Patient Match in Descending Order

SPRM – Sort by Prov. Match (hidden)

This action sorts the current matching status for the eRx Provider. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the provider matched first, records with provider matched but not validated next and finally the entries with the provider matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the <SPRM> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SPRM SPRM Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
4.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SPRM - Sort By Provider Match in Ascending Order

```
Select: Quit// SPRM    SPRM                                Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
4.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SPRM - Sort By Provider Match in Descending Order

SDRM – Sort by Drug Match (hidden)

This action sorts the current matching status for the eRx Drug. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the drug matched first, records with drug matched but not validated next and finally the entries with the drug matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the <SDRM> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SDRM    SDRM                                Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SDRM - Sort By Drug Match in Ascending Order

```
Select: Quit// SDRM SDRM Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
2.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SDRM - Sort By Drug Match in Descending Order

SALL – Sort by All Matches (hidden)

This action sorts the current matching status for the eRx Patient, Provider and Drug. The entries are sorted in ascending [^] or descending [v]. In the case of this column, ascending order will list the entries without the patient, provider and drug matched first, records with patient, provider and drug matched but not validated next and finally the entries with the patient, provider and drug matched and validated. To change the sorting order from ascending to descending and vice-versa, enter the <SALL> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SALL SALL Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SALL - Sort By All Matches in Ascending Order

```
Select: Quit// SALL SALL Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PRV	DRV
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY	Y 09/27/23	W	MV	MV	AV
2.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX	X 09/28/23	N	A	AV	A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX	X 09/28/23	N	A	AV	A
4.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX	X 09/28/23	N	A	AV	A
5]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX	X 09/28/23	N			A

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SALL - Sort By All Matches in Descending Order

SERX – Sort By eRx ID (hidden)

This action sorts the entries by eRx ID for the patient. The entries are sorted in ascending [^] or descending [v]. To change the sorting order from ascending to descending and vice-versa, enter the <SERX> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SERX SERX Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX	X 09/28/23	N	A	AV	A
2.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY	Y 09/27/23	W	MV	MV	AV
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX	X 09/28/23	N	A	AV	A
4]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX	X 09/28/23	N			A
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX	X 09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SERX - Sort By eRx ID in Ascending Order

```
Select: Quit// SERX SERX Please wait...
```

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1

eRx PATIENT: XXXXXXXXXXX,XXXXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
4.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

SERX - Sort By eRx ID in Descending Order

BU – Batch Un-Hold (hidden)

This action allows the user to batch un-hold eRx entries for a patient. To perform batch un-hold, the eRx record status should have a HOLD status.

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1

eRx PATIENT: XXXXXXXXXXX,XXXXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W		MV	MV AV
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	HOR	A	AV	A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N		A	AV A
4]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	I	A	AV	A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit// BU BU

Select Range: ?

Select the range of eRx entries from the list above. Ex: '1-5'; '1,3,5';
 '1-4,6-8'.

Select Range: 2

#	ERX ID	DRUG NAME	PROVIDER	STS
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	HOR

Additional Comments (Optional): TESTING BU UN-HOLD ACTION FROM eRx Single Patient Queue functionality.

Confirm Batch Un-Hold? N// YES

Updating...done

Please wait...

BU – Batch Un-Hold

In the example above, after the user successfully performs the batch un-hold action, the status of eRx AMANTADINE 100MG CAP is updated from HOR to I.

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W		MV	MV AV
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	I		A	AV A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N		A	AV A
4]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	I		A	AV A

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit//

BU – Batch Un-Hold Result

If user enters invalid range, the verbiage below will be displayed

Select: Quit// BU BU
 Select Range: 100ABC
 Invalid Range. Please select a range of entries between 1 and 5.

If user select an eRx entry range whose status is not on hold, the verbiage below will be displayed.

Select: Quit// BU BU
 Select Range: 3
 UNABLE TO BATCH UN-HOLD: At least one eRx entry cannot be removed from HOLD.

#	ERX ID	DRUG NAME	PROVIDER	STS
3.	99999997	VITAMIN B COMPLEX/VITAMIN C CA	XXXXXX,XXXXX X	N

REASON: eRx is not on Hold

BH – Batch Hold (hidden)

This action allows the user to batch hold eRx entries for a patient.

eRx Single Patient Queue Sep 27, 2023@14:38:27 Page: 1 of 1
 eRx PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
---	--------	-----------	---------------	----------	-----	----	----	----

```

1. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 W MV MV AV
2. 99999995 AMANTADINE 100MG CAP XXXXXX,XXXXX X 09/28/23 HOR A AV A
3. 99999997 VITAMIN B COMPLEX/VITA XXXXXX,XXXXX X 09/28/23 N A AV A
4] 99999998 DIAZEPAM 5MG TAB XXXXXX,XXXXX X 09/28/23 N A A
5. 99999999 LOVASTATIN 40MG TAB XXXXXX,XXXXX X 09/28/23 I A AV A

```

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit// BH BH

Select Range: ?

Select the range of eRx entries from the list above. Ex: '1-5'; '1,3,5';
 '1-4,6-8'.

Select Range: 1-5

#	ERX ID	DRUG NAME	PROVIDER	STS
1.	99999996	ASPIRIN 500/CAFFEINE 32MG TAB	YYYYYY,YYYYY Y	W
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	I
3.	99999997	VITAMIN B COMPLEX/VITAMIN C CA	XXXXXX,XXXXX X	N
4.	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	N
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	I

Select HOLD reason code: ?

Answer with ERX SERVICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION, or
 CODE TYPE ABBREVIATION, or NCIT SUBTYPE

Do you want the entire ERX SERVICE REASON CODES List? Y (Yes)

Choose from:

```

118 HPT PATIENT NOT FOUND
119 HPD PROVIDER NOT FOUND
120 HNF NON-FORMULARY DRUG THAT NEEDS APPROVAL
121 HSO INSUFFICIENT STOCK
122 HDI DRUG-DRUG INTERACTION
123 HAD ADVERSE DRUG INTERACTION
124 HBA BAD ADDRESS
125 HPC PROVIDER CONTACTED
126 HPA PRIOR APPROVAL NEEDED
127 HOR OTHER REASON
128 HPP PATIENT CONTACTED
598 HCR PRESCRIBER'S CS CREDENTIAL IS NOT APPROPRIATE
599 HWR CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
600 HIS PROVIDER DEA# ISSUE
601 HRX HOLD FOR RX EDIT
602 HDE DRUG USE EVALUATION
603 HTI THERAPUTIC INTERCHANGE
604 HSC SCRIPT CLARIFICATION
605 HGS GENERIC SUBSTITUTION
1561 HAL NO ALLERGY ASSESSMENT
1562 HEL ELIGIBILITY ISSUE
1563 HUR HOLD - UN-REMOVE

```

Select HOLD reason code: 127 HOR OTHER REASON

Additional Comments (Optional): TESTING BATCH HOLD FROM ERX SINGLE PATIENT QUEUE
 FUNCTIONALITY.

Confirm Batch Hold? N// YES

Updating...done

Please wait...

BU – Batch Hold

In the example above, the user performs the batch hold action on all **ACTIONABLE** eRx status for a patient. The user then selected 'HOR OTHER REASON' as the reason for holding the eRx. Once the update is done, you can see that the list has been refreshed to reflect the new status, 'HOR'. See the refreshed display list below.

eRx Single Patient Queue						Sep 27, 2023@14:38:27		Page: 1 of 1	
eRx PATIENT: XXXXXXXX,XXXXXXXXXX X						SEX: M	DOB: 99/99/99(99)		
LOOK BACK DAYS: 45			STATUS: ACTIONABLE		SSN: 999-99-9999	MATCHING			
#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR	
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	HOR	MV	MV	AV	
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	HOR	A	AV	A	
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	HOR	A	AV	A	
4]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	HOR			A	
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	HOR	A	AV	A	

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
Select: Quit//

BU – Batch Hold Result

If the user enters an invalid range, the verbiage below will be displayed.

Select: Quit// BH BH

Select Range: 100ABC

Invalid Range. Please select a range of entries between 1 and 5.

If the user does not enter a hold reason code, the verbiage below will be displayed.

Select: Quit// BH BH

Select Range: 3

#	ERX ID	DRUG NAME	PROVIDER	STS
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	N

Select HOLD reason code: ^Hold Reason required. eRx not placed in a 'Hold' status.

In the event the eRx status in the header section is set to **ALL** (actionable and non-actionable), then the user either selects:

1. An eRx with non-actionable status

2. All eRx displayed lists, which both contain actionable and non-actionable status.
 The following verbiage will be displayed below.

erX Single Patient Queue Sep 28, 2023@14:38:27 Page: 1 of 1
 erX PATIENT: XXXXXXXX,XXXXXXXXXX X SEX: M DOB: 99/99/99(99)
 LOOK BACK DAYS: 45 STATUS: ALL SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	12314	LOXAPINE 50MG CAP	YYYYYY,YYYYY Y	09/25/23	PR	MV	MV	AV
2.	12345671	BENADRYL DIPHENHYDRAM	SSSSSS,SSSSS S	09/25/23	R01		MV	A
3.	99999994	NAPROXEN 250MG TABLET	YYYYYY,YYYYY Y	09/25/23	R92	MV	MV	A
4.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	HOR	A	AV	A
6.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
7]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
8.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	I	A	AV	A
9.	876543	N/A	ZZZZZZ,ZZZZZZ	09/29/23	CAN			
10.	41852	N/A	ZZZZZZ,ZZZZZZ	09/29/23	CAH			

Select the entry # to view or ?? for more actions
 DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
 Select: Quit// BH BH
 Select Range: 9-10

BU – Batch Hold

In the example below, the user selects eRx’s (#9 and #10) with a non-actionable status. See the displayed list above.

#	ERX ID	DRUG NAME	PROVIDER	STS
9.	876543	N/A	ZZZZZZ,ZZZZZZ	CAN
10.	741852	N/A	ZZZZZZ,ZZZZZZ	CAH

UNABLE TO BATCH HOLD: Either you do not have the appropriate security keys
 or one or more records cannot be put on HOLD

In the example below, the user selects All eRx displayed lists, which both contain actionable and non-actionable status.

Select: Quit// BH BH
 Select Range: 1-10

UNABLE TO BATCH HOLD: At least one erX entry cannot be put on HOLD.

#	ERX ID	DRUG NAME	PROVIDER	STS
1.	12314	LOXAPINE 50MG CAP	YYYYYY,YYYYY Y	PR
REASON: erX with a status of 'Rejected', 'Removed' or 'Processed'.				
2.	12345671	BENADRYL DIPHENHYDRAM	SSSSSS,SSSSS S	REM01
REASON: erX with a status of 'Removed'.				

NP – Next Patient (hidden)

Once in the eRx Single Patient Queue, this action allows the user to automatically open to the next patient with the oldest order after the current patient in an actionable status. The user can type <NP> again to jump to the next patient.

For example:

In the eRx Patient Centric Queue, the user selects #3 from the lists displayed, see below.

eRx Patient Centric Queue		Sep 27, 2023@11:06:43		Page: 1 of 1	
LOOK BACK DAYS: 45		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
ERX STATUS: ALL					
#	PATIENT	DOB	SSN	EDV	NW WT IP HD CCR OTH TOT
1.	AAAAA,AAAAAAAAA	99/99/9990	999-99-9990	44	0 0 1 0 0 1 2
2]	BBBBB,BBBBBBBBB	99/99/9991	999-99-9991	44	2 0 1 0 0 0 3
3.	XXXXX,XXXXXXXXXX	99/99/9994	999-99-9994	37	0 0 1 0 0 1 2
4.	CCCCC,CCCCCCCCC	99/99/9992	999-99-9992	37	3 0 0 1 0 0 4
5.	ZZZZZ,ZZZZZZZZZ	99/99/9993	999-99-9993	37	1 0 1 0 0 0 2
+ Select the entry # to view or ?? for more actions					
SPAT Sort By Patient		SQ Search Queue		LBD Change Look Back Days	
RX Rx List View		RAF Remove All Filters		REF Refresh List	
Select Item(s): Next Screen// 3					

Inside eRx Single Patient Queue, the use enter <NP> action.

eRx Single Patient Queue		Sep 27, 2023@14:38:52		Page: 1 of 1	
eRx PATIENT: XXXXXXXX,XXXXXXXXXX X		SEX: M DOB: 99/99/99(99)			
LOOK BACK DAYS: 45		STATUS: ACTIONABLE		SSN: 999-99-9999 MATCHING	
#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA PT PR DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	HOR MV MV AV
2.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	HOR A AV A
3.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	HOR A AV A
4]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	HOR A A
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	HOR A AV A
Select the entry # to view or ?? for more actions					
DET Show/Hide Details		IAS Include All Statuses		LBD Change Look Back Days	
Select: Quit// NP NP Loading Next Patient...Please wait...					

NP – Next Patient

In the display below, the patient listed in #4 above in the eRx Single Patient Queue is displayed after entering the <NP> action since that is the next patient after XXXXX,XXXXXXXXXX.

eRx Single Patient Queue		Sep 27, 2023@14:38:55		Page: 1 of 1	
eRx PATIENT: CCCCCCCC,CCCCCCCCCCC C		SEX: M DOB: 99/99/99(99)			
LOOK BACK DAYS: 45		STATUS: ACTIONABLE		SSN: 999-99-9999 MATCHING	
#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA PT PR DR

1. 99999996 ASPIRIN 500/CAFFEINE 3 YYYYYY,YYYYY Y 09/27/23 HOR MV MV AV

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
Select: Quit//

NP – Next Patient

CS – Group by CS/Non CS (hidden)

This action allows the user to group the list in two listing areas: Controlled Substances (CS) and Non-Controlled Substances (Non-CS) as seen below. To turn ON or OFF the action, enter <CS> action the second time, and vice versa.

eRx Single Patient Queue Sep 27, 2023@14:38:52 Page: 1 of 1

eRx PATIENT: XXXXXXXXXXX,XXXXXXXXXXXX X SEX: M DOB: 99/99/99(99)

LOOK BACK DAYS: 45 STATUS: ACTIONABLE SSN: 999-99-9999 MATCHING

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
		CONTROLLED SUBSTANCE Rx's						
1]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	HOR			A
		NON-CONTROLLED SUBSTANCE Rx's						
2.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	HOR	MV	MV	AV
3.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	HOR	A	AV	A
4.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	HOR	A	AV	A
5.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	HOR	A	AV	A

Select the entry # to view or ?? for more actions

DET Show/Hide Details IAS Include All Statuses LBD Change Look Back Days
Select: Quit//

CS – Group by CS/Non-CS

CV – Change View (hidden)

This action allows the user to change the following parameters that affect the content and appearance of the eRx Single Patient Queue. Some of these parameters also have their own action (e.g., LBD – Look Back Days). Furthermore, the users can also save the parameters to be applied to the queue every time they enter the option.

Select: Quit// CV CV

LOOK BACK DAYS: 365// ?

Type a number between 0 and 1000, 0 decimal digits.

LOOK BACK DAYS: 365// ??

This field holds the number of days to look back in order to include records in the Single Patient Queue.

LOOK BACK DAYS: 365// 45 DAYS
SORT BY: RE// ?

Indicate the order (Ascending or Descending) to sort the Single Patient Queue.

Choose from:

ID	ERX ID
DR	DRUG NAME
PR	PROVIDER NAME
RE	RECEIVED DATE
STA	ERX STATUS
PAM	PATIENT MATCH
PRM	PROVIDER MATCH
DRM	DRUG MATCH
ALL	ALL MATCHES

SORT BY: RE// RECEIVED DATE
SORT ORDER: A// ?

Choose from:

A	ASCENDING
D	DESCENDING

SORT ORDER: A// ASCENDING
DISPLAY DETAILS: NO// ?

Indicate whether the Details (Medication Instructions, Quantity, # of Refills and Days Supply) should be displayed on the Single Patient Queue or not.

Choose from:

1	YES
0	NO

DISPLAY DETAILS: NO// ??

This field indicates whether the user wants to display the Details (Medication Instructions, Quantity, # of Refills and Days Supply) for each record on the Single Patient Queue.

Choose from:

1	YES
0	NO

DISPLAY DETAILS: NO// NO NO
GROUP BY CS: NO// ??

This field indicates whether the user wants the entries in the Single Patient Queue grouped by CS and Non-CS (ON) or all together (OFF).

```

Choose from:
1      YES
0      NO

GROUP BY CS: NO// Y  YES
INCLUDE ALL STATUSES: NO// ??

This field indicates whether the user wants all statuses to be included on the
Single Patient Queue or only actionable statuses.
Choose from:
1      YES
0      NO

INCLUDE ALL STATUSES: NO// NO  NO

Save as your default view? NO//

```

CV – Change View

If the user already has personal Change View default view saved, this option will display the saved preferences and will give the user the option to delete them.

```

Select: Quit// cv  CV

Your saved default view:
-----
LOOK BACK DAYS      : 45 DAYS
SORT BY             : ERX ID
SORT ORDER          : ASCENDING
DISPLAY DETAILS     : YES
GROUP BY CS/NON-CS : NO
INCLUDE ALL STATUSES: NO

Delete this saved default view? NO//

```

CV – Change View (User has saved default view)

7.3.5 eRx Medication Queue

The Rx Action on the Patient Centric Queue takes the user to the **Rx Medication Queue**. Within the Rx Medication Screen (or Rx List View Screen), the user will have the ability to easily filter the list by Message Type by selecting one of the following hidden actions.

```

Select Item(s): Next Screen//

```

#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	I	09/16/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I	09/16/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	N	09/16/23
4.	XXXXX,XXXXXXXX	99/99/9999	LOSARTAN 20MG TAB	XXXXX,XXXXX	I	09/16/23

+ Select the entry # to view or ?? for more actions					
SPAT Sort By Patient	SQ	Search Queue	LBD	Change Look Back Days	
PC Patient Centric View	RAF	Remove All Filters	REF	Refresh List	

eRx Medication Queue

7.3.5.1 Top Line

Rx Medication Queue	Sep 16, 2023@11:06:54	Page: 1 of 1
---------------------	-----------------------	--------------

Action Menu the user selected from the eRx Patient Centric Queue. Title of menu “Rx Medication Queue”, followed by the current date/time, and ending with view of current page the user is on and how many pages there are total.

7.3.5.2 Header Area

LOOK BACK DAYS: 365	CS/NON-CS: BOTH (II-V)	MAX. QUEUE SIZE: 999
ERX STATUS: ALL		

In this non-scrollable area, there are 4 fields that the list being displayed.

LOOK BACK DAYS - Indicates up to how many days back the search looked for unprocessed records. The default value comes from the ERX DEFAULT LOOKBACK DAYS field in the Site Parameter Enter/Edit option [PSO SITE PARAMETERS]. This value can be changed by the user which will be described further below.

CS/NON-CS - Indicates Controlled Substances (CS) and Non-Controlled Substances (Non-CS) are displayed, including the CS Schedule (e.g., II-V).

MAXIMUM QUEUE SIZE - This parameter determines the maximum number of records to be loaded for the queue. The process will build and stop once it reaches this limit. The default is 999. User can request up to a maximum of 4,999. This parameter is displayed on the header of the Queue.

ERX STATUS - Indicates the status selection by the user before entering the list (e.g., I-In process, N, New).

7.3.5.3 Column Header Line

#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE
---	---------	-----	------	----------	-----	----------

- This column indicates the sequence number for the patient being displayed, which can be selected by the user to open the eRx in the eRx Holding Queue Display view screen (see below for eRx Holding Queue Display description).

PATIENT - Patient name column (maximum of 24 characters).

DOB - Date of birth column (MM/DD/YYYY format).

DRUG - This is the eRx Drug Name exactly as received from the prescriber software. It is truncated at 22 characters.

STA - This is eRx Status column. It shows the current eRx record status. It’s truncated at 3

characters.

REC.DATE -This is the date when the eRx was received. By default, the list is always sorted by the REC. DATE column in a descending order (oldest records first) as noted by “▲”.

7.3.5.4 Listing Area

1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	I	09/16/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I	09/16/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	I	09/16/23
4.	XXXXX,XXXXXXXX	99/99/9999	LOSARTAN 20MG TAB	XXXXX,XXXXX	I	09/16/23

This area is where all the eRx records are listed. They are always in sequential order that goes from 1 to the last item on the list. The user will select a record by number to view a detailed description of the eRx in the eRx Holding Queue Display view screen (see below for eRx Holding Queue Display description).

7.3.5.5 Action & Hidden Action Menus

Below the Listing Area includes a few select actions that are available to users to filter or change views. Users can access the Hidden Action Menu by typing “??” (double question mark). Hidden Action Menu will be described further below.

7.3.5.6 Action Menu

SPAT Sort By Patient	SQ Search Queue	LBD Change Look Back Days
PC Patient Centric View	RAF Remove All Filters	REF Refresh List
Select Item(s): Next Screen//		

SPAT – Sort By Patient

By default, the list is always sorted by the REC. DATE column in a descending order (oldest records first), but the user can sort the list by the Patient Name by selecting the SPAT action. Once the user selects it once, it will sort the list by Patient Name in an ascending order. If currently sorted by Patient Name and the users selects SPAT again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

#	PATIENT▲	DOB	DRUG	PROVIDER	STA	REC.DATE
---	----------	-----	------	----------	-----	----------

Rx Medication Queue – Sorted By Patient Name in Ascending Order

#	PATIENT▼	DOB	DRUG	PROVIDER	STA	REC.DATE
---	----------	-----	------	----------	-----	----------

Rx Medication Queue – Sorted By Patient Name in Descending Order

SQ – Search Queue

This action allows the user to place filters on the list by a few different selection criteria shown below. Multiple filters can be applied in one search criteria.

Select Item(s): Next Screen//	SQ Search Queue
-------------------------------	-----------------

NOTE: Only patients with actionable records are captured with this search. Non-Actionable records can be searched through the SQ action under Rx List View.

select one of the following:

- 1 ERX PATIENT
- 2 ERX DATE OF BIRTH
- 3 RECEIVED DATE RANGE
- 4 ERX PROVIDER
- 5 ERX STATUS
- 6 DRUG NAME
- 7 MESSAGE TYPE
- 8 ERX REFERENE NUMBER
- 9 VISTA RX #
- 10 VISTA PATIENT
- 11 VISTA PROVIDER
- 12 MATCH STATUS

SEARCH BY:

Rx Medication Queue - Search Queue options

SQ 1 - ERX PATIENT

User can filter search criteria by entering patient LAST NAME. Response must contain from 3 to 30 characters. Response must not contain embedded up-arrows (^).

SEARCH BY: 1 ERX PATIENT

ERX PATIENT NAME: XXXXX, XXXXXXXX

#	ERX PATIENT NAME	DOB	CITY	LAST REC.DATE
1.	XXXXX, XXXXXXXX X	99/99/9999	PLANO-TX	01/21/22
2.	XXXXX, XXXXXXXXX X	99/99/9999	NEW YORK-NY	09/27/23

SELECT (1-2): ?

This response must be a list or range, e.g., 1,3,5 or 2-4,8.

SELECT (1-2): 1-2

Rx Medication Queue – eRx Patient Selection

Note: The LAST REC.DATE column above displays the last date that the patient received an eRx.

select one of the following:

- 1 RX PATIENT (XXXXX, XXXXXXX| XXXXX, XXXXX)
- 2 ERX DATE OF BIRTH
- 3 RECEIVED DATE RANGE
- 4 ERX PROVIDER
- 5 ERX STATUS
- 6 DRUG NAME
- 7 MESSAGE TYPE
- 8 ERX REFERENCE NUMBER
- 9 VISTA RX #

```

10      VISTA PATIENT
11      VISTA PROVIDER
12      MATCH STATUS

SEARCH BY: <RET>

```

Rx Medication Queue – Search by eRx Patient

SQ 2 – ERX DATE OF BIRTH

User can filter search criteria by entering DATE OF BIRTH.

```

SEARCH BY: 2  ERX DATE OF BIRTH

Date of Birth (DOB): 99999999 (xxx 99, 9999)

select one of the following:

1      RX PATIENT (XXXXX, XXXXXX| XXXXX, XXXXX)
2      ERX DATE OF BIRTH (99/99/99)
3      RECEIVED DATE RANGE
4      ERX PROVIDER
5      ERX STATUS
6      DRUG NAME
7      MESSAGE TYPE
8      ERX REFERENE NUMBER
9      VISTA RX #
10     VISTA PATIENT
11     VISTA PROVIDER
12     MATCH STATUS

SEARCH BY: <RET>

```

Rx Medication Queue – eRx Patient and DOB filters selected

Rx Medication Queue		Sep 16, 2023@11:06:54		Page: 1 of 1	
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: DOB(99/99/99) PATIENT(XXXXX,XXXXX)					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	I 09/16/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I 09/16/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	N 09/16/23
4.	XXXXX,XXXXXXXX	99/99/9999	LOSARTAN 20MG TAB	XXXXX,XXXXX	I 09/16/23
+ select the entry # to view or ?? for more actions					
SPAT Sort By Patient		SQ Search Queue		LBD Change Look Back Days	
PC Patient Centric View		RAF Remove All Filters		REF Refresh List	
Select Item(s): Next Screen//					

Rx Medication Queue – Search by eRx Patient and DOB result

SQ 3 – RECEIVED DATE RANGE

User can filter search criteria by entering a date range for the eRx Received Date. Begin date defaults to T-45 days. End date defaults to today. The Begin Date must not be a future date and the End Date must be earlier or equal to the Begin Date.

```

SEARCH BY: 3 RECEIVED DATE RANGE

BEGIN DATE: 09/29/2023//090123 (SEP 01, 2023)
END DATE: 10/19/2023//093023 (SEP 30, 2023)

  select one of the following:

      1 ERX PATIENT
      2 ERX DATE OF BIRTH
      3 RECEIVED DATE RANGE (09/01/23 TO 09/30/23)
      4 ERX PROVIDER
      5 ERX STATUS
      6 DRUG NAME
      7 MESSAGE TYPE
      8 ERX REFERENCE NUMBER
      9 VISTA RX #
     10 VISTA PATIENT
     11 VISTA PROVIDER
     12 MATCH STATUS

SEARCH BY: <RET>
  
```

Rx Medication Queue – Search by eRx Received Date Range

Rx Medication Queue		Sep 28, 2023@11:06:54		Page: 1 of 1	
LOOK BACK DAYS: N/A		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: 09/08/23-09/28/23					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	PR 09/08/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I 09/11/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	N 09/16/23
4.	XXXXX,XXXXXXXX	99/99/9999	LOSARTAN 20MG TAB	XXXXX,XXXXX	I 09/20/23
5.	XXXXX,XXXXXXXX	99/99/9999	IBUPROFEN 400MG TAB	XXXXX,XXXXX	I 09/25/23
6.	XXXXX,XXXXXXXX	99/99/9999	LOXAPINE 50MG CAP	XXXXX,XXXXX	N 09/25/23
7.	XXXXX,XXXXXXXX	99/99/9999	ASPIRIN 200MG TAB	XXXXX,XXXXX	I 09/25/23
8.	XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	I 09/28/23

+ Select the entry # to view or ?? for more actions					
SPAT	Sort By Patient	SQ	Search Queue	LBD	Change Look Back Days
PC	Patient Centric View	RAF	Remove All Filters	REF	Refresh List
Select Item(s): Next Screen//					

Rx Medication Queue – Search by Received Date Range result

SQ 4 – ERX PROVIDER

User can filter search criteria by entering an eRx Provider. This response can be free text. Response must contain from 3 to 30 characters.

SEARCH BY: 4 ERX PROVIDER

ERX PROVIDER NAME: XXXX, XXXXX

#	ERX PROVIDER NAME	NPI	CITY	STATE
1.	XXXX, XXXXX	9999999999	BIRMINGHAM	AL

SELECT (1-1): 1

select one of the following:

- 1 RX PATIENT
- 2 ERX DATE OF BIRTH
- 3 RECEIVED DATE RANGE
- 4 ERX PROVIDER (XXXX, XXXXX)
- 5 ERX STATUS
- 6 DRUG NAME
- 7 MESSAGE TYPE
- 8 ERX REFERENE NUMBER
- 9 VISTA RX #
- 10 VISTA PATIENT
- 11 VISTA PROVIDER
- 12 MATCH STATUS

SEARCH BY:

Rx Medication Queue – Search by eRx Provider

Rx Medication Queue		Sep 28, 2023@11:06:54		Page: 1 of 2	
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: PROVIDER(XXXX,XXXXX)					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	RXA 09/05/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	RXA 09/05/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	R01 09/11/23
4.	XXXXX,XXXXXXXX	99/99/9999	LOSARTAN 20MG TAB	XXXXX,XXXXX	PR 09/25/23
5.	XXXXX,XXXXXXXX	99/99/9999	IBUPROFEN 400MG TAB	XXXXX,XXXXX	I 09/25/23
6.	XXXXX,XXXXXXXX	99/99/9999	LOXAPINE 50MG CAP	XXXXX,XXXXX	N 09/25/23
7.	XXXXX,XXXXXXXX	99/99/9999	ASPIRIN 200MG TAB	XXXXX,XXXXX	I 09/27/23
8.	XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	I 09/28/23
9.	XXXXX,XXXXXXXX	99/99/9999	ALMOPIDINE 100MG TAB	XXXXX,XXXXX	N 09/28/23

+ Select the entry # to view or ?? for more actions

SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
PC Patient Centric View RAF Remove All Filters REF Refresh List
Select Item(s): Next Screen//

Rx Medication Queue – Search by eRx Provider result

SQ 5 – ERX STATUS

User can filter search criteria by entering an eRx Order Status. User response must select one specific eRx Order Status. User can type “??” (double question mark) to review list of eRx status reason codes and numbers.

SEARCH BY: 5 ERX STATUS

ERX STATUS: ??

Choose from:

112	P	PENDING
113	A	APPROVED
114	PR	PROCESSED
115	E	ERROR
116	N	NEW RX
117	I	IN PROCESS
118	HPT	PATIENT NOT FOUND
119	HPD	PROVIDER NOT FOUND
120	HNF	NON-FORMULARY DRUG THAT NEEDS APPROVAL
121	HSO	INSUFFICIENT STOCK
122	HDI	DRUG-DRUG INTERACTION
123	HAD	ADVERSE DRUG REACTION
124	HBA	BAD ADDRESS
125	HPC	PROVIDER CONTACTED
126	HPA	PRIOR APPROVAL NEEDED
127	HOR	OTHER REASON
128	HPP	PATIENT CONTACTED

Type <Enter> to continue or '^' to exit: ^

ERX STATUS: N NEW RX

select one of the following:

1	RX PATIENT
2	ERX DATE OF BIRTH
3	RECEIVED DATE RANGE
4	ERX PROVIDER
5	ERX STATUS (N)
6	DRUG NAME
7	MESSAGE TYPE
8	ERX REFERENCE NUMBER
9	VISTA RX #
10	VISTA PATIENT
11	VISTA PROVIDER
12	MATCH STATUS

SEARCH BY:

Rx Medication Queue – Search by eRx Status

Rx Medication Queue	Sep 16, 2023@11:06:54	Page: 1 of 1				
LOOK BACK DAYS: 365	CS/NON-CS: BOTH (II-V)	MAX. QUEUE SIZE: 999				
FILTERED BY: STATUS(N)						
#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	N	09/16/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	N	09/16/23

+ Select the entry # to view or ?? for more actions			
SPAT Sort By Patient	SQ Search Queue	LBD Change Look Back Days	
PC Patient Centric View	RAF Remove All Filters	REF Refresh List	
Select Item(s): Next Screen//			

Rx Medication Queue – Search by eRx Status result

SQ 6 – DRUG NAME

User can filter search criteria by entering a drug name or parts of the name. This response is free text and must be between 3 to 30 characters.

SEARCH BY: 6 DRUG NAME

DRUG NAME: ASP

select one of the following:

1	RX PATIENT
2	ERX DATE OF BIRTH
3	RECEIVED DATE RANGE
4	ERX PROVIDER
5	ERX STATUS
6	DRUG NAME ('ASP')
7	MESSAGE TYPE
8	ERX REFERENCE NUMBER
9	VISTA RX #
10	VISTA PATIENT
11	VISTA PROVIDER
12	MATCH STATUS

SEARCH BY: ^

Rx Medication Queue – Search by Drug Name

Rx Medication Queue		Sep 28, 2023@11:06:54		Page: 1 of 1	
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: DRUG('ASP')					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	ASPIRIN 325MG BUFFERE	XXXXX,XXXXX	I 09/16/23
2.	XXXXX,XXXXX	99/99/9999	ASPIRIN 325MG BUFFERE	XXXXX,XXXXX	I 09/20/23
3.	XXXX,XXXXXXXX	99/99/9999	ASPIRIN 325MG BUFFERE	XXXXX,XXX	W 09/28/23

+ Select the entry # to view or ?? for more actions			
SPAT Sort By Patient	SQ Search Queue	LBD Change Look Back Days	
PC Patient Centric View	RAF Remove All Filters	REF Refresh List	
Select Item(s): Next Screen//			

Rx Medication Queue – Search by Drug Name result

SQ 7 – MESSAGE TYPE

User can filter search criteria by message type. User can type “??” (double question mark) to view list of message types associated with incoming eRx or enter message code.

```

SEARCH BY: 7 MESSAGE TYPE

MESSAGE TYPE: ??

This is the message type associated with an incoming eRx request
(Change, Cancel, RxRenewal, Partial Fill, etc.).
Choose from:
RR      RXRENEWALREQUEST
RE      RXRENEWALRESPONSE
N       NEWRX
CR      RXCHANGEREQUEST
RXF     RXFILL
IE      INBOUND ERROR
OE      OUTBOUND ERROR
CA      CANCELRX
CN      CANCELRXRESPONSE
CX      RXCHANGERESPONSE

MESSAGE TYPE: N

    select one of the following:

        1      RX PATIENT
        2      ERX DATE OF BIRTH
        3      RECEIVED DATE RANGE
        4      ERX PROVIDER
        5      ERX STATUS
        6      DRUG NAME
        7      MESSAGE TYPE (NEWRX)
        8      ERX REFERENCE NUMBER
        9      VISTA RX #
        10     VISTA PATIENT
        11     VISTA PROVIDER
        12     MATCH STATUS

SEARCH BY: <RET>
    
```

Rx Medication Queue – Search by Message Type

Rx Medication Queue		Sep 28, 2023@11:06:54		Page: 1 of 1	
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: TYPE(NEWRX)					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 250MG S.T.	XXXXX,XXXXX	PR 09/16/23
2.	XXXXX,XXXXXX	99/99/9999	IBUPROFEN 400MG TAB	XXXXX,XXXXX	I 09/27/23
3.	XXXX,XXXXXXXX	99/99/9999	MELOXICAM 7.5MG TB	XXXXX,XXXXX	N 09/28/23

+ Select the entry # to view or ?? for more actions			
SPAT Sort By Patient	SQ Search Queue	LBD Change Look Back Days	
PC Patient Centric View	RAF Remove All Filters	REF Refresh List	
Select Item(s): Next Screen//			

Rx Medication Queue – Search by Message Type result

SQ 8 – ERX REFERENCE NUMBER

User can filter search criteria by eRx ID. This search will take the user to the eRx Display screen and show the single eRx selected, which is described further down on this document.

SEARCH BY: 8 ERX ID
ERX ID: 9999999999

Rx Medication Queue – Search by eRx REFERENCE NUMBER

SQ 9 – VISTA RX #

User can filter search criteria VISTA RX#. This search will first find the eRx record associated with the VISTA Rx # selected then the user will be taken to the eRx Holding Queue Display to view the single eRx selected.

SEARCH BY: 9 VISTA RX #
Rx #: 9999999999
This prescription is not an eRx prescription.
Rx #:

Rx Medication Queue – Search by VISTA RX #

SQ 10 – VISTA PATIENT

Users can filter the list by a single or multiple VistA patients by entering name. Response must contain from 3 to 30 characters. For each VistA Patient selected the software will find all eRx patients that were ever matched to selected VistA patient and will convert this search into an eRx Patient search with all the eRx Patients associated.

Select one of the following:	
1	RX PATIENT
2	ERX DATE OF BIRTH
3	RECEIVED DATE RANGE
4	ERX PROVIDER
5	ERX STATUS
6	DRUG NAME
7	MESSAGE TYPE
8	ERX REFERENCE NUMBER
9	VISTA RX #
10	VISTA PATIENT
11	VISTA PROVIDER
12	MATCH STATUS

SEARCH BY: 10 VISTA PATIENT

VISTA PATIENT NAME: XXXX

#	VISTA PATIENT NAME	DOB	CITY	LAST REC. DATE
1.	XXXX,XXXXXX X	01/13/1970	SERIA LEONE-MT	08/10/23
2.	XXXX,XXXXXXXX	09/24/1947	STEELTOWN-NV	08/10/23
3.	XXXX,XXXXXXXXXX X	02/16/1925	VENICIA-LA	09/30/23
4.	XXXX,XXXXXXXXXX	11/09/1950	MINOPOLIS-MI	06/20/23
5.	XXXX,XXXXXXXX	07/01/1933	ELDORADO-AK	
6.	XXXX,XXXXXXXXXX X	07/29/1948	HOVINGTON-MO	
7.	XXXX,XXXXXXXXXX	07/10/1933	PICKLETON-SD	10/05/23

SELECT (1-9): 1-7

Select one of the following:

- 1 ERX PATIENT (XXXX,XXXXX X|XXXX,XXXXXX|XXXX,XXXXXXX,...)
- 2 ERX DATE OF BIRTH
- 3 RECEIVED DATE RANGE
- 4 ERX PROVIDER
- 5 ERX STATUS
- 6 DRUG NAME
- 7 MESSAGE TYPE
- 8 ERX REFERENCE NUMBER
- 9 VISTA RX #
- 10 VISTA PATIENT (XXXX,XXXXX X|XXXX,XXXXXX|XXXX)
- 11 VISTA PROVIDER
- 12 MATCH STATUS

SEARCH BY:

Rx Medication Queue – Search by VISTA PATIENT

SEARCH BY: 10 VISTA PATIENT

VISTA PATIENT NAME: XXXXXX

#	VISTA PATIENT NAME	DOB	CITY	LAST REC. DATE
1.	XXXXXX,XXXXXX X	01/13/1970	SERIA LEONE-MT	08/10/23
2.	XXXXXX,XXXXXX X	09/24/1947	STEELTOWN-NV	08/10/23
3.	XXXXXXXXXX,XXXXXX	02/16/1925	VENICIA-LA	09/30/23
4.	XXXXXX,XXXXXX X	11/09/1950	MINOPOLIS-MI	06/20/23

SELECT (1-4): 1-4

Select one of the following:

- 1 ERX PATIENT (XXXXX,XXXXXX X|XXXXXXXX,XXXXXX|...)
- 2 ERX DATE OF BIRTH
- 3 RECEIVED DATE RANGE
- 4 ERX PROVIDER
- 5 ERX STATUS
- 6 DRUG NAME
- 7 MESSAGE TYPE
- 8 ERX REFERENCE NUMBER

9	VISTA RX #
10	VISTA PATIENT (XXXXX,XXXXXX X XXXXXXXX,XXXXXX ...)
11	VISTA PROVIDER
12	MATCH STATUS

SEARCH BY:

Rx Medication Queue – VistA Patient

Rx Medication Queue		Sep 16, 2023@11:06:54	Page: 1 of 1			
LOOK BACK DAYS: 365	CS/NON-CS: BOTH (II-V)	MAX. QUEUE SIZE: 999				
FILTERED BY: PATIENT(XXXXX,XXXXXX X XXXXXXXX,XXXXXX ...)						
#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	I	09/16/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I	09/16/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	N	09/16/23
4.	XXXXX,XXXXXXXX	99/99/9999	LOSARTAN 20MG TAB	XXXXX,XXXXX	I	09/16/23

+ Select the entry # to view or ?? for more actions

SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
PC Patient Centric View RAF Remove All Filters REF Refresh List
Select Item(s): Next Screen//

Rx Medication Queue – Search by VistA Patient result

SQ 11 – VISTA PROVIDER

Users can filter the list by a single or multiple VistA provider by entering name. Response must contain from 3 to 30 characters.

Select one of the following:

1	RX PATIENT
2	ERX DATE OF BIRTH
3	RECEIVED DATE RANGE
4	ERX PROVIDER
5	ERX STATUS
6	DRUG NAME
7	MESSAGE TYPE
8	ERX REFERENCE NUMBER
9	VISTA RX #
10	VISTA PATIENT
11	VISTA PROVIDER
12	MATCH STATUS

SEARCH BY: 11

VISTA PROVIDER NAME: XXX

#	VISTA PROVIDER NAME	DEA	CITY	REC.DATE
---	---------------------	-----	------	----------

```

1. XXX,XXXXXXXX AM3256181 NEW YORK,NY 10/12/23
2. XXX,XXXXXXXX X BD9270911 ROCHESTER,NY 09/21/23
SELECT (1-2): 1-2

```

Rx Medication Queue – VistA Provider Search

Rx Medication Queue		Sep 16, 2023@11:06:54		Page: 1 of 1	
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: PROVIDER(XXXXXX,XXXXXX X XXXXXXX,XXXXXX)					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	I 09/16/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I 09/16/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	N 09/16/23
4.	XXXXX,XXXXXXXX	99/99/9999	LOSARTAN 20MG TAB	XXXXX,XXXXX X	I 09/16/23
+ Select the entry # to view or ?? for more actions					
SPAT Sort By Patient		SQ Search Queue		LBD Change Look Back Days	
PC Patient Centric View		RAF Remove All Filters		REF Refresh List	
Select Item(s): Next Screen//					

Rx Medication Queue – Search by Provider result

SQ 12 – MATCH STATUS

This search will qualify patients based on the matching status of the patient, provider, and drug to a corresponding VistA Record.

SEARCH BY: 12 MATCH STATUS	
select one of the following:	
1	PATIENT FAIL - PATIENT NOT MATCHED
2	PROVIDER FAIL - PROVIDER NOT MATCHED
3	DRUG FAIL - DRUG NOT MATCHED
4	BASIC - PATIENT, PROVIDER AND DRUG MATCHED
MATCH STATUS: 4	
NOTE: Only patients with actionable records are captured with this search. Non-Actionable records can be searched through the SQ action under Rx List View.	
select one of the following:	
1	RX PATIENT
2	ERX DATE OF BIRTH
3	RECEIVED DATE RANGE
4	ERX PROVIDER
5	ERX STATUS
6	DRUG NAME

7	MESSAGE TYPE
8	ERX REFERENCE NUMBER
9	VISTA RX #
10	VISTA PATIENT
11	VISTA PROVIDER
12	MATCH STATUS (BASIC)

SEARCH BY: ^

Rx Medication Queue – Search by Match Status

Rx Medication Queue		Sep 16, 2023@11:06:54		Page: 1 of 1		
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999		
FILTERED BY: MATCH(BASIC)						
#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	I	09/16/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I	09/16/23

+ Select the entry # to view or ?? for more actions					
SPAT	Sort By Patient	SQ	Search Queue	LBD	Change Look Back Days
PC	Patient Centric View	RAF	Remove All Filters	REF	Refresh List
Select Item(s): Next Screen//					

Rx Medication Queue – Search by Match Status result

12.1 –MATCH STATUS: PATIENT FAIL - PATIENT NOT MATCHED

If the patient has at least one actionable record which the eRx patient has not yet been matched to a corresponding VistA patient it will be included in the list.

12.2 –MATCH STATUS: PROVIDER FAIL - PROVIDER NOT MATCHED

If the patient has at least one actionable record which the eRx provider has not yet been matched to a corresponding VistA provider AND the patient does not qualify for PATIENT NOT MATCHED filter above, it will be included in the list.

12.3 – MATCH STATUS: DRUG FAIL - DRUG NOT MATCHED

If the patient has at least one actionable record which the eRx Drug has not yet been matched to a corresponding VistA drug AND the patient does not qualify for PATIENT NOT MATCHED filter above AND the patient does not qualify for the PROVIDER NOT MATCHED filter above, it will be included in the list.

12.4 – MATCH STATUS: BASIC - PATIENT, PROVIDER AND DRUG MATCHED

If the patient has at least one actionable record which the eRx patient has been matched to the VistA patient, the eRx Provider has been matched to the VistA provider and the Drug has been matched to a VistA drug AND the patient does not qualify to either of the 3 filters described above, it will be included in the list.

LBD – Change Look Back Days

This action allows the user to change the number of days to look back for eRx actionable records. A number between 0 (zero) and 1,000 can be selected. 0 (zero) would include only records for today’s date. Once the new value is selected the list is refreshed to account for the new number of days to look back and the new number will be displayed on the header section.

ERX STATUS: ALL							
#	PATIENT	DOB	DRUG	PROVIDER	STA	REC. DATE	
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	I	09/16/23	
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I	09/16/23	
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	N	09/16/23	
4.	XXXXX,XXXXXXXX	99/99/9999	LOSARTAN 20MG TAB	XXXXX,XXXXX	I	09/16/23	

+ Enter?? for more actions							
SPAT	Sort By Patient	SQ	Search Queue	LBD	Change Look Back Days		
PC	Patient Centric View	RAF	Remove All Filters	REF	Refresh List		
Select Item(s): Next Screen// LBD							

LOOK BACK DAYS: 365//45						Please wait...	
-------------------------	--	--	--	--	--	----------------	--

Rx Medication Queue – Change Look Back Days

PC – Patient Centric View

This action allows the user to return to the eRx Patient Centric Queue

eRx Patient Centric Queue											
LOOK BACK DAYS: 45				Sep 16, 2023@11:06:54				Page: 1 of 3			
ERX STATUS: ALL				CS/NON-CS: BOTH (II-V)				MAX. QUEUE SIZE: 999			
#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
1.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	1	0	0	1	2
2.]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	2	0	1	0	0	0	3
3.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	3	0	0	1	0	0	4
4.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	1	0	0	0	2
5.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	1	2
6.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
7.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	2	1	0	0	3
8.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
9.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
10.]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	0	1
11.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	1	0	2
12.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1
13.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	2	0	1	0	0	0	3
14.]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	0	0	0	0	1

15.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
16.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
+ Select the entry # to view or ?? for more actions											
SPAT	Sort By Patient	SQ	Search Queue	LBD	Change	Look	Back	Days			
RX	Rx List View	RAF	Remove All Filters	REF	Refresh	List					
Select Item(s): Next Screen//											

Rx Medication Queue – Patient Centric Queue

RAF – Remove All Filters

This action allows the user to remove all filters currently applied to the list. This list is then refreshed to without any filters.

REF – Refresh List

This action allows the user to refresh the list. This is used to make sure you’re looking at the latest version of the list because other users might have already worked through some of the records currently on the list which may have altered it the changes won’t show until the list is refreshed. This new action called Refresh (REF) was added to allow the user to re-display the queue. This feature also allows the user to view the latest “locks” from other users that have been placed since the queue was last built.

7.3.5.7 Hidden Action Menus

The user can access the Hidden Action Menu can be viewed by typing “??” (double question mark). The user can use easily filter the list by Message Type by selecting one of the following hidden actions.

Select Item(s): Next Screen// ??			
The following actions are also available:			
CS Group By CS	CR Change Request only	UP	Up a line
SDOB Sort by DOB	RXF Rx Refill Only	DN	Down a Line
SDRU Sort By Drug	IE Inbound Errors Only	FS	First Screen
SPRO Sort by Provider	OE Outbound Errors Only	LS	Last Screen
SSTA Sort by Status	CA Cancel Rx’s Only	GO	Go to Page
SREC Sort by Received Date	CN Cancel Response Only	PS	Print Screen
CV Change View	CX Change Response Only	PT	Print List
RRQ Renewal Request Only	DET Show/Hide Details	SL	Search List
RRP Renewal Response Only	+ Next Screen	QU	Quit
New New Rx’s Only	- Previous Screen		
Type <Enter> to continue or ‘^’ to exit:			

CS – Group By CS (Hidden)

This action allows the user to group the list in two listing areas: Controlled Substances (CS) and Non-Controlled Substances (Non-CS) as seen below. The action can be used to turn ON and OFF this hidden action.

Rx medication Queue	Sep 16, 2023@11:06:54	Page: 1 of 3									
LOOK BACK DAYS: 45	CS/NON-CS: BOTH (II-V)	MAX. QUEUE SIZE: 999									
ERX STATUS: ALL											
#	PATIENT	DOB	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
CONTROLLED SUBSTANCE Rx's											

1]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	1	0	0	1	2
2]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	2	0	1	0	0	0	3
3]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	3	0	0	1	0	0	4
4]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	1	0	1	0	0	0	2
5]	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	37	0	0	1	0	0	1	2
NON-CONTROLLED SUBSTANCE Rx's											
6.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	1	0	0	0	1	0	2
7.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	44	0	0	2	1	0	0	3
8.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	41	0	0	1	0	0	0	1
9.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	40	0	0	1	0	0	0	1
10	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	38	0	0	1	0	0	0	1
11.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	35	1	0	0	0	1	0	2
12.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	33	1	0	0	0	0	0	1
13.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	32	2	0	1	0	0	0	3
14	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	32	1	0	0	0	0	0	1
15.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
16.	XXXXX,XXXXXXXXXX	99/99/9999	999-99-9999	34	1	0	0	0	0	0	1
+ Select the entry # to view or ?? for more actions											
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days											
RX Rx List View RAF Remove All Filters REF Refresh List											
Select Item(s): Next Screen//											

Rx Medication Queue – Grouped by CS and Non-CS

SDOB – Sort By Date of Birth (Hidden)

By default, the list is sorted by the ED (Elapsed Days) column in a descending order (oldest records first), but the user can sort the list by the Patient Date of Birth (DOB) by selecting the SDOB hidden action. Once the user selects it once, it will sort the list by Patient DOB in an ascending order. If currently sorted by Patient DOB and the users selects SDOB again it will reverse the sorting order (from ascending to descending and vice-versa), as shown below:

#	PATIENT	DOB▲	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
---	---------	------	-----	----	----	----	----	----	-----	-----	-----

Rx Medication Queue – SDOB - Sorted By Patient DOB in Ascending Order

#	PATIENT	DOB▼	SSN	ED	NW	WT	IP	HD	CCR	OTH	TOT
---	---------	------	-----	----	----	----	----	----	-----	-----	-----

Rx Medication Queue – SDOB - Sorted By Patient DOB in Descending Order

SDRU – Sort By Drug (Hidden)

This hidden action sorts the display list by eRx Drug Name. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <SDRU> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SDRU SDRU Please wait...

Rx Medication Queue Sep 28, 2023@14:38:27 Page: 1 of 1
LOOK BACK DAYS: 45 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
ERX STATUS: ALL
```

#	ERX ID	DRUG NAME^	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

```

Select the entry # to view or ?? for more actions
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
PC Patient Centric View RAF Remove All Filters REF Refresh List
Select Items (s): Next Screen//

```

Rx Medication Queue - SDRU - Sort By Drug in Ascending Order

```
Select: Quit// SDRU SDRU Please wait...

Rx Medication Queue Sep 28, 2023@14:38:27 Page: 1 of 1
LOOK BACK DAYS: 45 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
ERX STATUS: ALL
```

#	ERX ID	DRUG NAMEv	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

```

Select the entry # to view or ?? for more actions
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
PC Patient Centric View RAF Remove All Filters REF Refresh List
Select Items (s): Next Screen//

```

Rx Medication Queue – SDRU - Sort By Drug in Descending Order

SPRO – Sort by Provider (Hidden)

This hidden action sorts the display list by eRx Provider Name. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <SPRO> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SPRO SPRO Please wait...

Rx Medication Queue Sep 28, 2023@14:38:27 Page: 1 of 1
LOOK BACK DAYS: 45 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
ERX STATUS: ALL
```

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV

```

Select the entry # to view or ?? for more actions
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
PC Patient Centric View RAF Remove All Filters REF Refresh List
Select Items (s): Next Screen//

```

Rx Medication Queue - SPRO - Sort By Provider in Ascending Order

```
Select: Quit// SPRO SPRO Please wait...

Rx Medication Queue Sep 28, 2023@14:38:27 Page: 1 of 1
LOOK BACK DAYS: 45 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
ERX STATUS: ALL
```

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
2.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

```

Select the entry # to view or ?? for more actions
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
PC Patient Centric View RAF Remove All Filters REF Refresh List
Select Items (s): Next Screen//

```

Rx Medication Queue - SPRO - Sort By Provider in Descending Order

SSTA – Sort by Status (Hidden)

This hidden action sorts the display list by eRx Status. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <SSTA> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SSTA SSTA Please wait...

Rx Medication Queue Sep 27, 2023@14:38:27 Page: 1 of 1
LOOK BACK DAYS: 45 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
ERX STATUS: ALL
```

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV

```

Select the entry # to view or ?? for more actions
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
PC Patient Centric View RAF Remove All Filters REF Refresh List
Select Items (s): Next Screen//

```

Rx Medication Queue - SSTA - Sort By Status in Ascending Order

```
Select: Quit// SSTA SSTA Please wait...

Rx Medication Queue Sep 27, 2023@14:38:27 Page: 1 of 1
LOOK BACK DAYS: 45 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
ERX STATUS: ALL
```

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
2.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

```

Select the entry # to view or ?? for more actions
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
PC Patient Centric View RAF Remove All Filters REF Refresh List
Select Items (s): Next Screen//

```

Rx Medication Queue - SSTA - Sort By Status in Descending Order

SREC – Sort by Rec. Date (Hidden)

This hidden action sorts the display list by eRx Received Date. The entries are sorted in ascending [^] or descending [v]. To change the chronological order of the entries, enter the <SREC> action a second time.

[^] and [v] are sort indicators to inform the user of the current enabled sort.

```
Select: Quit// SREC      SREC      Please wait...
```

Rx Medication Queue Sep 27, 2023@14:38:27 Page: 1 of 1

LOOK BACK DAYS: 45 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999

ERX STATUS: ALL

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
2.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV

Select the entry # to view or ?? for more actions

SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
 PC Patient Centric View RAF Remove All Filters REF Refresh List
 Select Items (s): Next Screen//

Rx Medication Queue - SREC - Sort By received Date in Ascending Order

```
Select: Quit// SREC      SREC      Please wait...
```

Rx Medication Queue Sep 27, 2023@14:38:27 Page: 1 of 1

LOOK BACK DAYS: 45 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999

ERX STATUS: ALL

#	ERX ID	DRUG NAME	PROVIDER NAME	REC.DATE	STA	PT	PR	DR
1.	99999996	ASPIRIN 500/CAFFEINE 3	YYYYYY,YYYYY Y	09/27/23	W	MV	MV	AV
2.	99999999	LOVASTATIN 40MG TAB	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
3]	99999998	DIAZEPAM 5MG TAB	XXXXXX,XXXXX X	09/28/23	N			A
4.	99999997	VITAMIN B COMPLEX/VITA	XXXXXX,XXXXX X	09/28/23	N	A	AV	A
5.	99999995	AMANTADINE 100MG CAP	XXXXXX,XXXXX X	09/28/23	N	A	AV	A

Select the entry # to view or ?? for more actions

SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
 PC Patient Centric View RAF Remove All Filters REF Refresh List
 Select Items (s): Next Screen//

Rx Medication Queue - SREC - Sort By Received Date in Descending Order

CV – Change View (Hidden)

This hidden action allows the user to change the following parameters that affect the content and appearance of the eRx Patient Centric Queue. Some of these parameters also have their own action (e.g., LBD – Look Back Days). Furthermore, the users can also save the parameters to be applied to the queue every time they enter the option.

Select Item(s): Next Screen// CV Change View
LOOK BACK DAYS: 45// 45 DAYS
SORT BY: ED// ED ELAPSED DAYS
SORT ORDER: D// DESCENDING
INCLUDE CS/NON-CS: B// BOTH (CS AND NON-CS)
CS SCHEDULE: SCHEDULES II - V// SCHEDULES II - V
GROUP BY CS: NO// NO NO
MAXIMUM QUEUE SIZE: 999//
Save as your default view? NO//

Rx Medication Queue – Change View hidden action (No Default View Saved)

RRQ – Renewal Request Only (Hidden)

This hidden action allows the user to filter the list by Renewal Request Only

Select Item(s): Next Screen// RRQ																																			
eRx Medication Queue Sep 28, 2023@11:06:54 Page: 1 of 1																																			
LOOK BACK DAYS: N/A CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999																																			
FILTERED BY: TYPE(RXRENEWALREQUEST)																																			
<table border="1"><thead><tr><th>#</th><th>PATIENT</th><th>DOB</th><th>DRUG</th><th>PROVIDER</th><th>STA</th><th>REC.DATE</th></tr></thead><tbody><tr><td>1.</td><td>XXXXX,XXXXXXXX</td><td>99/99/9999</td><td>IBUPROFEN 400MG TAB</td><td>XXXXX,XXXXX</td><td>RXR</td><td>09/28/23</td></tr><tr><td>2.</td><td>XXXXX,XXXXXXXX</td><td>99/99/9999</td><td>LOXAPINE 50MG CAP</td><td>XXXXX,XXXXX</td><td>RXR</td><td>09/28/23</td></tr><tr><td>3.</td><td>XXXXX,XXXXXXXX</td><td>99/99/9999</td><td>ASPIRIN 200MG TAB</td><td>XXXXX,XXXXX</td><td>RXR</td><td>09/28/23</td></tr><tr><td>4.</td><td>XXXXX,XXXXXXXX</td><td>99/99/9999</td><td>BENADRYL DIPHENHYDRA</td><td>XXXXX,XXXXX</td><td>RXR</td><td>09/28/23</td></tr></tbody></table>	#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE	1.	XXXXX,XXXXXXXX	99/99/9999	IBUPROFEN 400MG TAB	XXXXX,XXXXX	RXR	09/28/23	2.	XXXXX,XXXXXXXX	99/99/9999	LOXAPINE 50MG CAP	XXXXX,XXXXX	RXR	09/28/23	3.	XXXXX,XXXXXXXX	99/99/9999	ASPIRIN 200MG TAB	XXXXX,XXXXX	RXR	09/28/23	4.	XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	RXR	09/28/23
#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE																													
1.	XXXXX,XXXXXXXX	99/99/9999	IBUPROFEN 400MG TAB	XXXXX,XXXXX	RXR	09/28/23																													
2.	XXXXX,XXXXXXXX	99/99/9999	LOXAPINE 50MG CAP	XXXXX,XXXXX	RXR	09/28/23																													
3.	XXXXX,XXXXXXXX	99/99/9999	ASPIRIN 200MG TAB	XXXXX,XXXXX	RXR	09/28/23																													
4.	XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	RXR	09/28/23																													
+ Select the entry # to view or ?? for more actions																																			
SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days																																			
PC Patient Centric View RAF Remove All Filters REF Refresh List																																			

Rx Medication Queue (Hidden Action) – Filtered by Renewal Request Only

RRP – Renewal Response Only (Hidden)

This hidden action allows the user to filter the list by Renewal Response Only

Select Item(s): Next Screen// RRP														
eRx Medication Queue Sep 28, 2023@11:06:54 Page: 1 of 1														
LOOK BACK DAYS: N/A CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999														
FILTERED BY: TYPE(RXRESPONSEONLY)														
<table border="1"><thead><tr><th>#</th><th>PATIENT</th><th>DOB</th><th>DRUG</th><th>PROVIDER</th><th>STA</th><th>REC.DATE</th></tr></thead><tbody><tr><td>1.</td><td>XXXXX,XXXXXXXX</td><td>99/99/9999</td><td>BENADRYL DIPHENHYDRA</td><td>XXXXX,XXXXX</td><td>RXP</td><td>09/28/23</td></tr></tbody></table>	#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE	1.	XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	RXP	09/28/23
#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE								
1.	XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	RXP	09/28/23								

+ Select the entry # to view or ?? for more actions			
SPAT Sort By Patient	SQ Search Queue	LBD Change Look Back Days	
PC Patient Centric View	RAF Remove All Filters	REF Refresh List	

Rx Medication Queue (Hidden Action) – Filtered by Renewal Response Only

NEW – New eRx’s Only (Hidden)

This hidden action allows the user to filter by new Rx’s Only (status in New, In Process, Hold, and Wait)

Select Item(s): Next Screen// NEW						
eRx Medication Queue		Sep 28, 2023@11:06:54	Page: 1 of 1			
LOOK BACK DAYS: 365	CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999			
FILTERED BY: TYPE(NEWRX)						
#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE▲
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	PR	09/08/23
2.	XXXXX,XXXXXXXX	99/99/9999	NAPROXEN 25MG TABLET	XXXXX,XXXXX	I	09/11/23
3.	XXXXX,XXXXXXXX	99/99/9999	MELOXICAN7.5MG TB	XXXXX,XXXXX	N	09/16/23
4.	XXXXX,XXXXXXXX	99/99/9999	LOSARTAN 20MG TAB	XXXXX,XXXXX	I	09/20/23
5.	XXXXX,XXXXXXXX	99/99/9999	IBUPROFEN 400MG TAB	XXXXX,XXXXX	I	09/25/23
6.	XXXXX,XXXXXXXX	99/99/9999	LOXAPINE 50MG CAP	XXXXX,XXXXX	N	09/25/23
7.	XXXXX,XXXXXXXX	99/99/9999	ASPIRIN 200MG TAB	XXXXX,XXXXX	I	09/25/23
8.	XXXXX,XXXXXXXX	99/99/9999	BENADRYL DIPHENHYDRA	XXXXX,XXXXX	I	09/28/23
+ Select the entry # to view or ?? for more actions						
SPAT Sort By Patient	SQ Search Queue	LBD Change Look Back Days				
PC Patient Centric View	RAF Remove All Filters	REF Refresh List				

Rx Medication Queue (Hidden Action) – Filtered by New eRx Only

CR – Change Request Only (Hidden)

This hidden action allows the user to filter by Change Request Only

Select Item(s): Next Screen// CR						
eRx Medication Queue		Sep 28, 2023@11:06:54	Page: 1 of 1			
LOOK BACK DAYS: 365	CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999			
FILTERED BY: TYPE(RXCHANGEREQUEST)						
#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE▲
1.	XXXXX,XXXXXXXX	99/99/9999	TYLENOL 250MG TAB	XXXXX,XXXXX	CXN	09/28/23

Rx Medication Queue (Hidden Action) – Filtered by Inbound Errors Only

OE – Outbound Errors Only (Hidden)

This hidden action allows users to filter by Outbound Errors Only

Select Item(s): Next Screen// OE

eRx Medication Queue Sep 28, 2023@11:06:54 Page: 1 of 1
 LOOK BACK DAYS: 365 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
FILTERED BY: TYPE(OUTBOUND ERROR)

#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE
No prescriptions found.						

+ Select the entry # to view or ?? for more actions

SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
 PC Patient Centric View RAF Remove All Filters REF Refresh List

Rx Medication Queue (Hidden Action) – Filtered by Outbound Errors Only

CA – Cancel Rx’s Only (Hidden)

Select Item(s): Next Screen// CA

eRx Medication Queue Sep 28, 2023@11:06:54 Page: 1 of 1
 LOOK BACK DAYS: 365 CS/NON-CS: BOTH (II-V) MAX. QUEUE SIZE: 999
FILTERED BY: TYPE(RXRFILL)

#	PATIENT	DOB	DRUG	PROVIDER	STA	REC.DATE
1.	XXXXX,XXXXXXXX	99/99/9999	METOPROLOL	XXXXX,XXXXX	CAO	09/28/23

+ Select the entry # to view or ?? for more actions

SPAT Sort By Patient SQ Search Queue LBD Change Look Back Days
 PC Patient Centric View RAF Remove All Filters REF Refresh List

Rx Medication Queue (Hidden Action) – Filtered by Cancel Rx’s Only

CN – Cancel Response Only (Hidden)

This hidden action allows users to filter by Cancel Response Only

Select Item(s): Next Screen// CN					
eRx Medication Queue		Sep 28, 2023@11:06:54		Page: 1 of 1	
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: TYPE(CANCELRXRESPONSE)					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE▲
No prescriptions found.					
+ Select the entry # to view or ?? for more actions					
SPAT Sort By Patient		SQ	Search Queue	LBD	Change Look Back Days
PC Patient Centric View		RAF	Remove All Filters	REF	Refresh List

Rx Medication Queue (Hidden Action) – Filtered by Inbound Errors Only

CX – Change Response Only (Hidden)

This hidden action allows users to filter by Change Response Only

Select Item(s): Next Screen// CX					
eRx Medication Queue		Sep 28, 2023@11:06:54		Page: 1 of 1	
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
FILTERED BY: TYPE(RXCHANGERESPONSE)					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE▲
No prescriptions found.					
+ Select the entry # to view or ?? for more actions					
SPAT Sort By Patient		SQ	Search Queue	LBD	Change Look Back Days
PC Patient Centric View		RAF	Remove All Filters	REF	Refresh List

Rx Medication Queue (Hidden Action) – Filtered by Change Response Only

DET – Show/Hide Details (Hidden)

This hidden action will show/hide additional information about each one of the eRx on the list. It will display Qty, # of Refills, Days Supply, and the SIG (medication instructions).

eRx Medication Queue		Sep 16, 2023@11:06:54		Page: 1 of 1	
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
ERX STATUS: ALL					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/99	WARFARIN 2MG TAB	XXXXX,XXXXX	I 12/13/22
2.	XXXXX,XXXXXXXX	99/99/99	METOPROLOL 25MG TABLET	XXXXX,XXXXX	I 09/16/23
+ Select the entry # to view or ?? for more actions					
SPAT Sort By Patient		SQ Search Queue		LBD Change Look Back Days	
PC Patient Centric View		RAF Remove All Filters		REF Refresh List	
Select Item(s): Next Screen//					

Rx Medication Queue (Hidden Action) –Hide Details

eRx Medication Queue		Sep 16, 2023@11:06:54		Page: 1 of 1	
LOOK BACK DAYS: 365		CS/NON-CS: BOTH (II-V)		MAX. QUEUE SIZE: 999	
ERX STATUS: ALL					
#	PATIENT	DOB	DRUG	PROVIDER	STA REC.DATE
1.	XXXXX,XXXXXXXX	99/99/99	WARFARIN 2MG TAB	XXXXX,XXXXX	I 12/13/22
	eRx Qty: 30	eRx # of Refills: 0		eRx Days Supply: 30	
	SIG: TAKE ONE TABLET BY MOUTH EVERY 24 HOURS				
2.	XXXXX,XXXXXXXX	99/99/99	METOPROLOL 25MG TABLET	XXXXX,XXXXX	I 09/16/23
	eRx Qty: 90	eRx # of Refills: 15		eRx Days Supply: 90	
	SIG: TAKE ½ TABLET BY MOUTH EVERY DAY				
+ Select the entry # to view or ?? for more actions					
SPAT Sort By Patient		SQ Search Queue		LBD Change Look Back Days	
PC Patient Centric View		RAF Remove All Filters		REF Refresh List	

Rx Medication Queue (Hidden Action) – Show Details

7.3.6 Single eRx Details Display

A record from the eRx Single Patient Queue or Rx Medication Queue can be selected by typing the record number itself. The first screen displayed is the Summary/Details screen, which displays information about the original eRx from the external provider and matched VistA information (if any).

On this screen, the header contains the eRx Patient Name and eRx Reference #, which is an internal VA reference number assigned for tracking the eRx. Below the header is information received from the external provider for the patient, provider, and the drug/SIG. Where applicable, VistA information displays below the eRx information.

NOTE:

- “eRx Written Date” – Date the eRx was received in the VistA Holding Queue.
- “eRx Issue Date” – Effective Date, if sent by the provider.

7.3.6.1 eRx Details

To view the details of an eRx, select the record number from either the Single Patient eRx Queue or Rx.

NOTE: From the Summary/Details screen, users cannot edit any of the VistA information. The validate screens contain the option for editing the VistA information. For further information on editing and validating VistA information for an eRx, refer to section 6.2.

7.3.6.1.1 Non-CS eRx Details Display

eRx Holding Queue Display		Oct 15, 2023@12:31:51	Page: 1 of 1
eRx Patient: XXXXXXXX,XXXXXXXX X			
eRx Reference #: 9999999999			
eRx HT: (cm)()		eRx WT: (kg)()	
<hr/>			
NEWRX			
eRx Status: NEW RX			
eRx Patient: XXXXXXXX,XXXXXXXX X		DOB: 99/99/99	
Vista Patient: NOT LINKED		DOB:	
eRx Provider Primary Telephone: 999-999-9999			
eRx Provider: YYYYYYYYYYYY,YYYYYYY Y		DEA#: XX99999999	
Vista Provider: NOT LINKED		NPI: 9999999999	
		DEA#:	
		NPI:	
eRx Drug: MAGNESIUM 200MG TAB			
eRx Qty: 60		eRx Refills: 11	
eRx Written Date: SEP 30, 2023		eRx Days Supply: 3	
Prohibit Renewals: No		eRx Issue Date:	
eRx Sig:			
TAKE ONE CAPSULE BY MOUTH ONCE DAILY BEFORE MEAL			
Vista Drug: NOT LINKED			
Vista Qty: 90		Vista Refills: 0	
Substitutions? :YES		Vista Days Supply: 90	
Vista Sig:			
Pat Inst:			
Hold Status:			
Hold Reason:			
Placed on hold by:			
eRx Notes:			
Allergies			

Verified: WASP STINGS,

Adverse Reactions

Primary Dx: (ICD-10 A01.01) Typhoid meningitis
Description: Typhoid meningitis Test primary diagnosis

Secondary Dx: (ICD-10 E11.21) Type 2 diabetes mellitus with diabetic nephropathy
Description: Test secondary Diagnosis

Primary Dx: (ICD-10 L40.0) Psoriasis vulgaris
Description: Test Primary diagnosis

Secondary Dx: (ICD-10 B18.9) Chronic viral hepatitis, unspecified
Description: Test Secondary Diagnosis

+ Enter ?? for more actions

VP VALIDATE PATIENT	VM VALIDATE PROVIDER	VD VALIDATE DRUG/SIG
P Print	RJ Reject	AC Accept eRx
H Hold	UH Un Hold	RM Remove eRx

Select Action:Next Screen//

eRx Holding Queue Display Screen – Not Digitally Signed (Non-CS)

This initial screen shown right after the user selects an individual eRx records shows a summary of the entire eRx record as well as the corresponding VistA matched records. VistA records can be automatically matched by the software or manually entered by the user by selecting the Validation actions VP (Validate Patient), VM (Validate Provider) and VD (Validate Drug). Received Allergy and Diagnosis information are also displayed. Digitally Signed eRx’s will display the additional information shown above.

If the VistA information for the patient, provider, or drug is not linked, the display is as shown below:

- VistA Patient: NOT LINKED
- VistA Provider: NOT LINKED
- VistA Drug: NOT LINKED

7.3.6.1.2 CS eRx Details Display

The only differences from a Non-CS are the two highlighted information below that are include for all Digitally Signed eRx.

eRx Holding Queue Display		Oct 15, 2023@12:31:51	Page: 1 of 1
eRx Patient: XXXXXXXXX,XXXXXXXX X			
eRx Reference #: 9999999999			
eRx HT: (cm)()		eRx WT: (kg)()	
NEWRX		EPCS DEA VALIDATED	
eRx Status: NEW RX		DOB: 99/99/99	
eRx Patient: XXXXXXXX,XXXXXXXX X		DOB:	
Vista Patient: NOT LINKED			
...			

Secondary Dx: (ICD-10 B18.9) Chronic viral hepatitis, unspecified
Description: Test Secondary Diagnosis

This prescription meets the requirements of the Drug Enforcement Administration (DEA) electronic prescribing for controlled substances rules (21 CFR Parts 1300, 1304, 1306, & 1311).

+ Enter ?? for more actions
VP VALIDATE PATIENT VM VALIDATE PROVIDER VD VALIDATE DRUG/SIG
P Print RJ Reject AC Accept eRx
H Hold UH Un Hold RM Remove eRx
Select Action:Next Screen//

eRx Holding Queue Display Screen – Digitally Signed (CS)

NOTE: The fact that an eRx is Digitally Signed does not mean it will become a Controlled Substance VistA prescription. The criteria for an eRx to become a CS VistA Rx is dependent on the VistA Dispense Drug matched to the eRx. If the VistA Dispense Drug is marked as CS then the VistA prescription will be treated as a CS VistA prescription, otherwise it will not.

7.3.6.1.3 Rx Details Display – Allergy Information

VistA information displayed includes allergies and diagnosis. If the patient has no known allergies, “NKA” displays in the Allergies section.

eRx Holding Queue Display Oct 15, 2023@12:31:51 Page: 1 of 1
eRx Patient: XXXXXXXX,XXXXXXXX X
eRx Reference #: 9999999999
eRx HT: (cm)() eRx WT: (kg)()

NEWRX
eRx Status: NEW RX
...

Allergies: No Allergy Assessment

Adverse Reactions:
...

+ Enter ?? for more actions
VP VALIDATE PATIENT VM VALIDATE PROVIDER VD VALIDATE DRUG/SIG
P Print RJ Reject AC Accept eRx
H Hold UH Un Hold RM Remove eRx
Select Action:Next Screen//

VistA Patient with No Allergy Assessment

eRx Holding Queue Display Oct 15, 2023@12:31:51 Page: 1 of 1
eRx Patient: XXXXXXXX,XXXXXXXX X
eRx Reference #: 9999999999
eRx HT: (cm)() eRx WT: (kg)()

NEWRX
eRx Status: NEW RX

```

...
Allergies: NKA
Adverse Reactions:
...
+ Enter ?? for more actions
VP VALIDATE PATIENT      VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P Print                  RJ Reject                 AC Accept eRx
H Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//

```

VistA Patient with No Known Allergies

```

eRx Holding Queue Display      Oct 15, 2023@12:31:51      Page: 1 of 1
eRx Patient: XXXXXXXX,XXXXXX X
eRx Reference #: 9999999999
eRx HT: (cm)()                eRx WT: (kg)()
NEWRX
eRx Status: NEW RX
...
Allergies:
  Verified: HEADACHE PM, ALCOHOL, BEEF PRODUCT, CARROTS
  Non-Verified: PENICILIN
Adverse Reactions:
  Verified: DERMAGRAN-S
...
+ Enter ?? for more actions
VP VALIDATE PATIENT      VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P Print                  RJ Reject                 AC Accept eRx
H Hold                   UH Un Hold                RM Remove eRx
Select Action:Next Screen//

```

VistA Patient with Known Allergies

7.3.6.2 Action & Hidden Action Menus

A few actions can be taken by the user on list displayed. The Action Menu is displayed right below the listing area while the Hidden Action Menu can be viewed by typing “??” (double question mark).

7.3.6.2.1 Action Menu

```

VP VALIDATE PATIENT      VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P Print                  RJ Reject                 AC Accept eRx
H Hold                   UH Un Hold                RM Remove eRx

```

Due to the complexity of the functionality behind the VP (VALIDATE PATIENT), VM (VALIDATE PROVIDER) and VD (VALIDATE DRUG) the action menu actions will be explained separately in the next manual (Section 6, Part 2).

- Manual Validation:
 - <VP> VALIDATE PATIENT
 - <VM> VALIDATE PROVIDER
 - <VD> (VALIDATE DRUG/SIG)

NOTE: The VALIDATE DRUG/SIG is not available unless a VistA patient has been matched, as indicated with parenthesis around the action.

7.3.6.2.1.1 P – Print

Printing in the eRx Holding Queue displays all details of an eRx and allows the user to select a local printer and print the eRx.

```

Select Action:Next Screen// p Print
DEVICE: ;;999 HOME (CRT)

*****PHARMACY INFORMATION*****
VAMC PHARMACY NAME
Address: P.O. BOX 999999

          XXXXXXXXXXXX, XXXXXXXX 99999-9999
Primary Telephone: 9999999999          NCPDP: 9999999
*****PRESCRIBER INFORMATION*****
Last: XXXXXXXXXXXX
First: XXXXXXXX
Mid: X
Address: 999 XXXX XXXXXXXX XX
          APT 9999
          XXXXXXXXXXXX, XXXXXXXXXXXX 99999-9999
NPI: 99999999999
DEA: XX999999999
State Lic:

Primary Telephone: 999-999-9999
Fax:

Supervisor:
Agent Last Name:
Agent First Name:
Agent Middle Name:
*****PATIENT INFORMATION*****
Last: XXXXXXXXXXXX
First: XXXX
Mid: X

SSN: 99999999          Sex: MALE
Address: 999 XXXXXXXXXXXX XXXXX XXX
          XXXXXXXXXXXX, XXXXXXXXXXXX 99999-9999
DOB: XXX 99, 9999          Primary Telephone: 999-999-9999
eRx HT: (cm)()          eRx WT: (kg)()
*****PRESCRIPTION INFORMATION*****
eRx Drug: MAGNESIUM 200MG TAB
NDC: 999999999999
eRx Written Date: SEP 30, 2023          eRx Issue Date:
  
```

```

Qty: 60                      Days Supply: 30
Code List Qualifier: Original Quantity
Drug Form:
Strength:

Refills: 11
Prohibit Renewals: No
Substitutions?: YES
eRx Sig:
TAKE 1 TABLET ONCE A DAY WITH FOOD

eRx Reference #: 99999999
Message ID: 999.999999.9999999.999999
Substitutions?: YES
Comments:
*****END OF eRx*****

```

Print eRx Output

7.3.6.2.1.2 RJ – Reject

Rejecting an eRx in the eRx Holding Queue removes the eRx from the main list display and prevents further processing of the eRx.

```

Select Action:Next Screen// RJ   Reject
Would you like to 'Reject' eRx #33939? Y// ES
Select REJECT reason code: ?
Answer with ERX SERVICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION, or
CODE TYPE ABBREVIATION, or NCIT SUBTYPE
Do you want the entire ERX SERVICE REASON CODES List? Y (Yes)
Choose from:
203      PTT01      Patient not eligible
204      PTT02      Cannot resolve Patient
205      PVD01      Provider not eligible
206      PVD02      Cannot resolve Provider
207      DRU01      Not eligible for refills
208      DRU02      Non-formulary drug
209      DRU03      Duplicate Prescription found for this Patient
210      DRU04      Invalid Quantity
211      DRU05      Duplicate therapeutic class
212      DRU06      CS prescription written/issue date has problems
213      ERR01      Multiple errors, please contact the Pharmacy
214      ERR02      Incorrect Pharmacy
215      ERR03      Issues with prescription, please contact the pharmacy
1627     PVD03      Missing/bad digital signature on inbound CS ERX
1628     PVD04      Prescriber's CS credential is not appropriate
1629     PTT03      Patient's mailing address is missing/mismatched
1630     ERR99      Other

Select REJECT reason code: PTT01      Patient not eligible
Additional Comments (Optional):

```

Reject eRx

7.3.6.2.1.3 AC – Accept eRx

Accepting an eRx in the eRx Holding Queue action is not available until the validation of the eRx Patient, provider, and drug/SIG have been completed. Also note that the <AC> action is not available if the eRx is on Hold.

```

Select Action:Next Screen// ac   Accept eRx

```

Errors encountered during processing:
 1.) Drug has not been manually validated.
 Cannot process eRx.
 Type <Enter> to continue or '^' to exit:

Accept eRx – Drug no validated

Select Action:Next Screen// ac Accept eRx
 eRx #99999999 sent to PENDING ORDERS Queue. (Clinic: xxxxxxxxxxxxxxxxx)
 Sending rxVerify Message to prescriber.

Accept eRx – Drug no validated

MbM Only

Meds-By-Mail site users will be prompted to select a Clinic if the current Clinic on the eRx being accepted is different that the Clinic they logged on upon entering the eRx Holding Queue Processing option.
 eRx Clinic (Optional): xxxxxxxxxxxxxxxxx//
 The default clinic will be the Clinic they are logged on.

7.3.6.2.1.4 H – Hold

This action places eRx on Hold in the eRx Holding Queue.

Select Action:Next Screen// H Hold
 Select HOLD reason code: ?
 Answer with ERX SERVICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION, or
 CODE TYPE ABBREVIATION, or NCIT SUBTYPE
 Do you want the entire ERX SERVICE REASON CODES List? y (Yes)
 Choose from:

118	HPT	PATIENT NOT FOUND
119	HPD	PROVIDER NOT FOUND
120	HNF	NON-FORMULARY DRUG THAT NEEDS APPROVAL
121	HSO	INSUFFICIENT STOCK
122	HDI	DRUG-DRUG INTERACTION
123	HAD	ADVERSE DRUG INTERACTION
124	HBA	BAD ADDRESS
125	HPC	PROVIDER CONTACTED
126	HPA	PRIOR APPROVAL NEEDED
127	HOR	OTHER REASON
128	HPP	PATIENT CONTACTED
129	HPR	HOLD DUE TO PATIENT REQUEST
130	HQY	QUANTITY OR REFILL ISSUE
1618	HCR	PRESCRIBER'S CS CREDENTIAL IS NOT APPROPRIATE
1619	HWR	CS PRESCRIPTION WRITTEN/ISSUE DATE HAS PROBLEMS
1620	HIS	PROVIDER DEA# ISSUE
1621	HRX	HOLD FOR RX EDIT
1622	HDE	DRUG USE EVALUATION

1623	HTI	THERAPUTIC INTERCHANGE
1624	HSC	SCRIPT CLARIFICATION
1625	HGS	GENERIC SUBSTITUTION
1631	HAL	NO ALLERGY ASSESSMENT
1632	HEL	ELIGIBILITY ISSUE
1633	HUR	UN-REMOVED

Select HOLD reason code: HSO INSUFFICIENT STOCK
Additional Comments (Optional):
Updating...done.

Hold – Single eRx

Batch Holding

Once the user completes holding one eRx for the patient the software checks whether the patient has other eRx records received on the same date from the same Provider. If it does, the software will offer the also put these eRx on hold with the same reason and comments entered above.

The following prescriptions are from the same provider and received on the same day:

PROVIDER: XXXXXXX,XXXXXX	erx RECEIVED DATE: OCT 04, 2023@18:14:50
ERX ID DRUG NAME	PROVIDER STS

999999999 NAPROXEN 250MG TAB	XXXXXXXX,XXXXXX N
999999999 UREA 20% CREAM	XXXXXXXX,XXXXXX N

Do you want to put them on HOLD-HSO? No//

Batch Hold

7.3.6.2.1.5 UH – UnHold

This action removes the eRx from Hold in the eRx Holding Queue.

Select Action:Next Screen// UH Un Hold

Additional Comments (Optional):
eRx removed from hold status, and placed to 'In process'.
Type <Enter> to continue or '^' to exit:

Un-Holding – Single eRx

Similar to Batch Holding, the Batch Un-Holding performs the opposite functionality. Once the user completes un-holding one eRx for the patient the software checks whether the patient has other eRx records received on the same date from the same Provider that have also been put on Hold with the same Hold Code. If it does, the software will offer the also remove these eRx from hold with the same comments entered above.

The following prescriptions are from the same provider and received on the same day:

PROVIDER: XXXXXXX,XXXXXX	erx RECEIVED DATE: OCT 04, 2023@18:14:50
ERX ID DRUG NAME	PROVIDER STS

999999999 NAPROXEN 250MG TAB	XXXXXXXX,XXXXXX N
999999999 UREA 20% CREAM	XXXXXXXX,XXXXXX N

Do you want to remove them from HOLD? No//

Batch Un-Holding

7.3.6.2.1.6 RM – Remove eRx

Removing the eRx in the eRx Holding Queue removes eRx from the main list display and prevents further processing of the eRx.

```
Select Action:Next Screen// RM Remove eRx
Select REMOVAL reason code: ?
Answer with ERX SERVICE REASON CODES, or NUMBER, or BRIEF DESCRIPTION, or
CODE TYPE ABBREVIATION, or NCIT SUBTYPE
Do you want the entire ERX SERVICE REASON CODES List? Y (Yes)
Choose from:
216 REM01 Drug out of stock or on backorder and unavailable for processing
217 REM02 Patient was not able to pick up
218 REM03 Prescription canceled by Provider
219 REM04 Prescription processed manually
220 REM05 Provider will cancel this eRx and submit another
221 REM06 Unable to mail prescription and patient unable to pick up
222 REM07 Unable to contact patient
223 REM08 Unable to contact provider
224 REM91 Undefined system error
225 REM92 Other
1626 REM09 ERX Issue not resolved-Provider contacted

Select REMOVAL reason code: REM02 Patient was not able to pick up
Additional Comments (Optional):

Would you like to 'Remove' eRx #11137? Y//
```

7.3.6.2.2 Hidden Action Menu

+	Next Screen	PS	Print Screen	HL	View History Log
-	Previous Screen	PL	Print List	EC	eRx Change Request
UP	Up a Line	SL	Search List	PA	Patient Allergies
DN	Down a Line	ADPL	Auto Display(On/off)	UR	Un Remove eRx
FS	First Screen	Q	Quit	JO	Jump to OP
LS	Last Screen	AD	Add Comment	UX	Un Process eRx
GO	Go to Page	ACK	Acknowledge	PN	Patient Progress Note
RD	Re Display Screen	SH	Status History	AU	View Audit Log

eRx Hidden Actions

7.3.6.2.2.1 AD – Add a Comment

This option is used to add a record comment to request and responses eRx types regarding refills/renewals.

```
Select Action:Next Screen// AD AD
REQUEST/RESPONSE COMMENTS: // ?

Enter the refill request/response comments. Answer must be 1-255
characters in length.

REQUEST/RESPONSE COMMENTS: // ASDLF JKLSDFJ LKASJDF KLSJDF LSJDF LASJDFKLSD
```

```

eRx Holding Queue Display      Nov 11, 2023@10:56:59      Page: 2 of 2
eRx Patient: XXXXXXXX,XXXXXXXXXX X
eRx Reference #: 999999999
eRx HT: (cm)()                  eRx WT: (kg)()
+
Request Status: CANCEL RESPONSE FROM VISTA UNSUCCESSFUL
Requested By: XXXXXXXX,XXXXXXXXXXXXXXXXXXXX X
Request Date/Time: OCT 16, 2023@15:39:06

Request Comments: ASDLF JLKSDFJ LKASJDF KLSJDF LSJDF LASJDFKLS D F
Comments By: XXXXXXXX,XXXXX
Comments Date/Time: NOV 11, 2023@10:56:43

*****MESSAGE HISTORY*****
Request Reference #: 11134999
New eRx Reference #: 11134
Response eRx Reference #:
Enter ?? for more actions
VP (VALIDATE PATIENT)      VM (VALIDATE PROVIDER)      VD (VALIDATE DRUG/SIG)
P Print                    RJ (Reject)                 AC (Accept eRx)
H (Hold)                   UH (Un Hold)                RM (Remove eRx)

```

Add Comment

7.3.6.2.2.2 ACK – Acknowledge

The <ACK> hidden action is used by the user to indicate they are aware of the event that caused the eRx to be in the current status, which is the majority of cases is considered Actionable until it is acknowledged by the user and is then updated to a Non-Actionable Status.

```

eRx Holding Queue Display      Nov 11, 2023@11:07:04      Page: 1 of 2
eRx Patient: XXXXXXXXXXXX,XXXXXXXXX
eRx Reference #: 999999999999
eRx HT: (cm)()                  eRx WT: (kg)()

CANCELRX
eRx Status: CANCEL PROCESS COMPLETE
Last New Rx status: I - IN PROCESS
eRx Patient: XXXXXXXXXXXXXXXXXXXX,XXXXXXXXXX      DOB: 10/1/48

eRx Provider: XXXXXXXXXXXXXXX,XXXXXX
DEA#: XX99999999          NPI: 999999999999

eRx Drug: HYDROCHLOROTHIAZIDE 25MG TAB
eRx Qty:                  eRx Refills:          eRx Days Supply:
eRx Written Date:         eRx Issue Date:

*****CANCEL REQUEST INFORMATION*****
+ Enter ?? for more actions
VP (VALIDATE PATIENT)      VM (VALIDATE PROVIDER)      VD (VALIDATE DRUG/SIG)
P Print                    RJ (Reject)                 AC (Accept eRx)
H (Hold)                   UH (Un Hold)                RM (Remove eRx)

Select Action:Next Screen// ACK  ACK
Would you like to acknowledge this record?
Enter Yes or No: N// YES
Cancel request acknowledged.
Type <Enter> to continue or '^' to exit:

```

eRx Holding Queue Display Nov 11, 2023@11:07:04 Page: 1 of 2
 eRx Patient: XXXXXXXXXXXX,XXXXXXXXX
 eRx Reference #: 99999999999
 eRx HT: (cm)() eRx WT: (kg)()

CANCELRX
 eRx Status: CANCEL REQUEST ACKNOWLEDGED
 ...

7.3.6.2.2.3 SH – Status History

The Status History <SH> hidden action displays the history of status changes on an eRx record within the Holding Queue. It does not include the initial status of the record.

```

eRx Provider: XXXXXXXXXXXX,XXXXX MD
Vista Provider: XXXXXXXXXXXX,XXXXX MD
eRx Drug: LORAZEPAM 1MG TAB
eRx Qty: 45 eRx Refills: 5 eRx Days Supply: 30
eRx Written Date: AUG 03, 2023 eRx Issue Date:
+ Enter ?? for more actions
P Print RJ Reject AC Accept eRx
H Hold UH Un Hold RM Remove eRx
Select Action:Next Screen// ??

The following actions are also available:
+ Next Screen PS Print Screen HL View History Log
- Previous Screen PL Print List EC eRx Change Request
UP Up a Line SL Search List PA Patient Allergies
DN Down a Line ADPL Auto Display(On/Off) UR Un Remove eRx
FS First Screen Q Quit JO Jump to OP
LS Last Screen AD Add Comment UX Un Process eRx
GO Go to Page ACK Acknowledge PN Patient Progress Note
RD Re Display Screen SH Status History AU View Audit Log
  
```

Status History – Hidden Action

Enter the hidden Status History <SH> action to display the history of status changes.

```

+ Enter ?? for more actions
VP VALIDATE PATIENT VM VALIDATE PROVIDER VD VALIDATE DRUG/SIG
P Print RJ Reject AC Accept eRx
H Hold UH Un Hold RM Remove eRx
Select Action:Next Screen// SH SH
-----
06/18/20@13:45:13 PVD01 Provider not eligible
Entered By:
Comments: For User Guide Screen Capture

06/18/20@13:45:13 RJ REJECTED
Entered By:
Comments:

Type <Enter> to continue or '^' to exit: █
  
```

SH Action - Status Changes on eRx Record in Holding Queue

Comments are displayed where applicable (i.e. Hold, RJ, and RM statuses).

7.3.6.2.2.4 HL – View History Log

The View History Log (HL) hidden action has been added to the eRx Holding Queue Display screen. This action allows the user to display a comprehensive history of the eRx as it moves through the Outpatient Pharmacy software, including activities in Backdoor Pharmacy. The View History Log action will display the following information (if available):

- The Patient, Provider, and Drug Match/Validation Status
- The Status History
- The Order Status
- The Prescription Status
- The Rx Activity Log
- The CMOP Event Log
- The Change, Cancel, Renewal Log - which shows the related messages

NOTE: If no data is available for a section it will display 'No (section name) Available'.

```

eRx Holding Queue Display      Oct 30, 2023@14:22:34      Page: 1 of 3
eRx Patient: XXXXX,XXXXXXXXXX
eRx Reference #: 999999999
eRx HT: (cm)()                eRx WT: (kg)()

NEWRX
eRx Status: IN PROCESS
eRx Patient: XXXXX,XXXXXXXXXX      DOB: 4/21/90
Vista Patient[v]: XXXXX,XXXXXXXXXX  DOB: 4/21/90

eRx Provider: PROVIDER,ONE
Vista Provider: PROVIDER,ONE      DEA#: XX1234567      NPI: 1234567890
                                   DEA#: XX1234567      NPI: 1234567890

eRx Drug: TYLENOL  ACETAMINOPHEN 325MG TAB
eRx Qty: 180          eRx Refills: 2      eRx Days Supply: 30
eRx Written Date: OCT 24, 2023      eRx Issue Date:
Prohibit Renewals: No

+ Enter ?? for more actions
VP VALIDATE PATIENT      VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P Print                  RJ Reject                  AC Accept eRx
H Hold                   UH Un Hold                 RM Remove eRx
Select Action:Next Screen// ??

The following actions are also available:
+ Next Screen           PS Print Screen           HL View History Log
- Previous Screen      PL Print List             EC eRx Change Request
UP Up a Line           SL Search List            PA Patient Allergies
DN Down a Line         ADPL Auto Display(On/Off) UR Un Remove eRx
FS First Screen        Q Quit                    JO Jump to OP
LS Last Screen         AD Add Comment            UX Un Process eRx
GO Go to Page          ACK Acknowledge           PN Patient Progress Note
RD Re Display Screen   SH Status History         AU View Audit Log

Type <Enter> to continue or '^' to exit:
  
```

View History Log Hidden Action

NOTE: If no data is available for a section it will display 'No (section name) Available'.

```

eRx History Log              Nov 01, 2023@19:13:32      Page: 1 of 4
eRx Patient: XXXXX,XXXXXXXXXX
  
```

eRx Reference #: 999999999

Pat Auto-Match: Pat Manual Edit: MATCHED
Prov Auto-Match: MATCHED Prov Manual Edit: VALIDATED
Drug Auto-Match: MATCHED Drug Manual Edit:

Status History:

Date/Time	Status	Entered By
05/15/23@14:36:44	I-IN PROCESS	USERNAME,USER
Status Comments: COMMENTS ADDED		
05/15/23@14:39:20	I-IN PROCESS	USERNAME,USER
Status Comments: COMMENTS ADDED AGAIN		
05/15/23@14:47:44	I-IN PROCESS	USERNAME,USER
Status Comments: COMMENTS ADDED ONCE AGAIN		
05/15/23@14:51:41	W-WAIT	USERNAME,USER
Status Comments: COMMENTS FOR WAIT STATUS		
05/15/23@14:55:47	PR-PROCESSED	USERNAME,USER
Status Comments: COMMENTS FOR PROCESSED		

Order:

Date/Time	Order#	Status
11/02/21@08:14:19	999999999	DISCONTINUED

Prescription:

Prescription#: 999999999 Status: DISCONTINUED

Activity Log:

Date/Time	Reason	Rx Ref	Initiator Of
05/17/23	PATIENT INST	ORIGINAL	
Comments: Patient Instructions Sent By Provider.			
05/17/23@14:50:41	SUSPENDED	ORIGINAL	USERNAME,USER
Comments: RX Placed on Suspend for CMOP until 05-17-23			
05/17/23@08:03:22	PROCESSED	ORIGINAL	USERNAME,USER
Comments: Transmitted to CMOP NATIONAL CMOP			
09/18/23@08:14:19	IERX	ORIGINAL	USERNAME,USER
Comments: Electronic RxRenewal Request sent to External Provider			
09/22/23@08:19:37	IERX	ORIGINAL	USERNAME,USER
Comments: RXRenewal response from external provider - Replace.			
09/22/23@14:50:41	DISCONTINUED	ORIGINAL	USERNAME,USER
Comments: eRx discontinued by external prescriber			

CMOP Event Log:

Date/Time	Rx Ref	TRN-Order	Stat	NDC
05/19/23@11:07:20	ORIGINAL	99999-1	DISP	99999-9999-99
Carrier: USPS Package ID: PKGID99999				
Comments: CMOP Comments				

Change, Cancel, Renewal Log:

Date/Time	MessageType	eRx ID	eRx Order Status
09/22/23@19:23:51	NEWRX	999999999	CAN
Status Description: ORIGINAL ERX CANCELED IN THE HOLDING QUEUE			
09/22/23@19:37:57	RXRENEWALREQUEST	V99999999	RRC
Status Description: RXRENEWAL REQUEST COMPLETE			
09/23/23@20:29:36	RXRENEWALRESPONSE	99999	RXC
Status Description: RXRENEWAL RESPONSE COMPLETE			

+ Enter ?? for more actions

Select Action:Next Screen//

View History Log display

7.3.6.2.2.5 EC – eRx Change Request

eRx Change Request <EC> hidden action is used to request change on a NewRx prescription from the external Provider who sent the original NewRx. For detailed information about RxChange Request, refer to **Unit 5 – RxChange Requests and Responses** available on the Veteran's Documentation Library (VDL).

eRx Provider: XXXXXXXXXXXXX,XXXXX MD		DEA#: XX9999999	NPI:
Vista Provider: XXXXXXXXXXXXX,XXXXX MD		DEA#: XX9999999	NPI:
eRx Drug: LORAZEPAM IMG TAB			
eRx Qty: 45		eRx Refills: 5	eRx Days Supply: 30
eRx Written Date: AUG 03, 2023		eRx Issue Date:	
+ Enter ?? for more actions			
P Print	RJ Reject	AC Accept eRx	
H Hold	UH Un Hold	RM Remove eRx	
Select Action:Next Screen// ??			
The following actions are also available:			
+ Next Screen	PS Print Screen	HL View History Log	
- Previous Screen	PL Print List	EC eRx Change Request	
UP Up a Line	SL Search List	PA Patient Allergies	
DN Down a Line	ADPL Auto Display(On/Off)	UR Un Remove eRx	
FS First Screen	Q Quit	JO Jump to OP	
LS Last Screen	AD Add Comment	UX Un Process eRx	
GO Go to Page	ACK Acknowledge	PN Patient Progress Note	
RD Re Display Screen	SH Status History	AU View Audit Log	

eRx Change Request

7.3.6.2.2.6 PA – Patient Allergies

If the VistA patient has known allergies, verified allergies display in the Allergies section. This section will be the same for the Patient Validation as well as for the Drug Validation Screens. Furthermore, the same segment will display in the Pending Order in Backdoor Pharmacy as well. The reverse video for each allergy on either side (eRx or VistA) indicates that the exact allergy was not found on the other side.

Patient Validation		Oct 18, 2023@13:37:41	Page: 1 of 2
eRx Reference #: 999999		Eligibility: NSC	
Status: AUTO-MATCHED			
ERX PATIENT		VISTA PATIENT	
Name: XXXXX,XXXXXXXXXX		Name: XXXXX,XXXXXXXXXX	
DOB : APR 21, 1990		DOB : JAN 1,1980	
SSN : 999999999		SSN : 999-99-9999	
Sex : MALE		Sex : MALE	
Address: 12345 TEST WAY CHEYENNE,WY 82001		Address: 12345 TEST WAY CHEYENNE,WY 82001	
		Pharmacy Narrative:	
Allergy: NO ALLERGY INFORMATION RECEIVED		Allergy: verified: PEANUTS	
weight(kg):		weight(kg):	

```

+ Enter ?? for more actions
P Print H Hold RJ Reject
E Edit AV Accept validation
Select Item(s): Next Screen//

```

VistA Patient with Known Allergies

A new hidden action is available on the Patient Validation screen that allows the user to display the Patient Allergies in greater detail. This hidden action can be invoked from the following screens listed below:

- Patient Validation screen
- Drug Validation screen
- eRx Holding Queue Display screen
- Pending Orders screen (Backdoor Outpatient Pharmacy)

```

+ Enter ?? for more actions
P Print H Hold RJ Reject
E Edit AV Accept validation
Select Item(s): Next Screen// ??

The following actions are also available:
PA Patient Allergies DN Down a Line PS Print Screen
+ Next Screen FS First Screen PT Print List
- Previous Screen LS Last Screen SL Search List
UP Up a Line GO Go to Page QU Quit

Type <Enter> to continue or '^' to exit:

```

Hidden Action (PA) Patient Allergies

When the user selects the Patient Allergies (PA) hidden action from the Patient Validation screen, a new screen displays titled Patient Allergies. The Patient Allergies screen was created to show the eRx patient allergies side-by-side with the VistA patient allergies in detail.

The Patient Allergies screen also contains a new action called VistA Patient Allergies (VPA). The VPA action invokes a new screen titled Detailed Allergy List and this screen allows the user to edit allergy data.

NOTE: A VistA Patient must be matched to use the VistA Patient Allergies (VPA) action.

Patient Validation		Oct 18, 2023@14:18:39	Page: 1 of 2
eRx Reference #: 99999		ChampVA Rx Benefit: ELIGIBLE	
Status: AUTO-MATCHED			
ERX PATIENT	VISTA PATIENT		
Name: XXXXX,XXXXXXXXXX	Name: XXXXX,XXXXXXXXXX		
DOB : JUN 21, 1954	DOB : JUN 21,1954		
SSN : 999999999	SSN : 999-99-9999		
Sex : MALE	Sex : MALE		
Address:	Address:		
PO BOX 9999	PO BOX 9999		
NIRVANA,NY 12345	NIRVANA,OR 12345		
Primary Phone: 9999999999	Home Phone: (999) 999-9999		
Home Phone:	Pharmacy Narrative:		
Allergy:	Allergy:		
NO ALLERGY INFORMATION RECEIVED	Verified:		

+ Enter ?? for more actions	
P Print	H Hold RJ Reject
E Edit	AV Accept Validation
Select Item(s): Next Screen// PA PA	
Patient Allergies Oct 18, 2023@14:18:43 Page: 1 of 4	
eRx Reference #: 99999 ChampVA Rx Benefit: ELIGIBLE	
Status: AUTO-MATCHED	
ERX PATIENT	VISTA PATIENT
Name: XXXXX,XXXXXXXXXX	Name: XXXXX,XXXXXXXXXX
DOB : JUN 21, 1954	DOB : JUN 21,1954
SSN : 999999999	SSN : 999-99-9999
Allergy: NO ALLERGY INFORMATION RECEIVED	Allergy: Verified: Drug: IBUPROFEN Effective Date: Dec 10, 2008@15:29 Reaction: OBSERVED Severity: MODERATE Symptoms: RASH PERCODAN Effective Date: Nov 07, 2008@13:28 Reaction: HISTORICAL Symptoms:
+ Enter ?? for more actions	
VPA Vista Patient Allergies	
Select Item(s): Next Screen// VPA Vista Patient Allergies	
DETAILED ALLERGY LIST Oct 18, 2023@14:50:25 Page: 1 of 1	
XXXXX,XXXXXXXXXX	<A>
PID: 999-99-9999	Ht(cm): 182.88 (02/24/2011)
DOB: JUN 21,1954 (69)	Wt(kg): 93.44 (02/24/2011)
Verified	
Drug:	
1 ALBUTEROL	
2 IBUPROFEN	
3 PERCODAN	
4 VALIUM	
Drug/Food:	
5 EGG PRODUCTS	
6 PEANUTS	
Food:	
7 HONEY	
8 TOMATO PRODUCTS	
+ Enter ?? for more actions	
EA Enter/Edit Allergy/ADR Data	SA Select Allergy
Select Item(s): Quit//	

VistA Patient Allergies

7.3.6.2.2.7 UR – Un-Remove eRx

It is possible after a fillable eRx is Removed, it needs to be moved back to the Holding Queue to be processed. Users can utilize the Include All Statuses (IAS) action on the Single Patient Queue screen or use the Rx List View action on the eRx Patient Centric Queue screen, then use the

Search Queue (SQ) action to search for the eRx with a Removed status (ERX STATUS). Once the Removed eRx is selected, the user can utilize the Un-Remove (UR) hidden action on the eRx Holding Queue Display screen. This action will allow users to Un-Remove an eRx that was previously Removed, so the eRx will display again on the eRx Single Patient Queue screen to be worked.

To Un-Remove an eRx from the Holding Queue:

1. From the eRx Holding Queue Display screen, type <UM> Un-Remove eRx.
2. Enter a HOLD reason code for the eRx Un-Removal.

NOTE: A default value of HUR (HOLD UNREMOVE) will display and can be selected.

3. Type Additional Comments as to why the eRx is being Un-Removed and press <Enter>. These comments are optional.

NOTE: Only eRx with a REMOVED status can be UN-REMOVED.

```

eRx Holding Queue Display      Nov 01, 2023@11:36:08      Page: 1 of 3
eRx Patient: XXXXX,XXXXXXXXXX
eRx Reference #: 999999999
eRx HT: (cm)()                  eRx WT: (kg)()
-----
NEWRX
eRx Status: Prescription canceled by Provider
eRx Patient: XXXXX,XXXXXXXXXX      DOB: 4/21/90
Vista Patient[v]: XXXXX,XXXXXXXXXX  DOB: 4/21/90

eRx Provider: PROVIDER,ONE
DEA#: XX1234567                    NPI: 1234567890
Vista Provider: PROVIDER,ONE
DEA#: XX1234567                    NPI: 1234567890

eRx Drug: TYLENOL ACETAMINOPHEN 325MG TAB
eRx Qty: 180      eRx Refills: 2      eRx Days Supply: 30
eRx Written Date: OCT 24, 2023      eRx Issue Date:
Prohibit Renewals: No
+ Enter ?? for more actions
VP VALIDATE PATIENT      VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P Print                  RJ Reject                  AC Accept eRx
H Hold                   UH Un Hold                 RM Remove eRx
Select Action:Next Screen// UR UR
Select HOLD reason code: HUR//      HOLD UNREMOVE
Additional Comments (Optional): UNREMOVE COMMENTS
Would you like to 'Un-Remove' eRx #33005500? Y// ES
  
```

Un-Remove an eRx

7.3.6.2.2.8 Jump to OP

The Jump to OP <JO> hidden action allows the user to navigate to Complete Orders from OERR, from the eRx Holding Queue Summary/Details screen. Once the user has completed reviewing on the Outpatient side, the user is navigated back to the same Summary/Details screen in which <JO> was initiated from.

The Jump to OP <JO> hidden action allows the user to navigate to Complete Orders from OERR only if the following conditions are true:

1. The Rx record is a fillable prescription only.
2. The VistA Patient is already matched to an eRx Patient under the Validate Patient <VP> action.
3. The matched VistA Patient has been validated.

To use the Jump to OP action, enter <??> to view a list of hidden actions.

```

eRx Provider: XXXXXXXXXXXXX,XXXXX MD
DEA#: XX9999999          NPI:
Vista Provider: XXXXXXXXXXXXX,XXXXX MD
DEA#: XX9999999          NPI:

eRx Drug: LORAZEPAM 1MG TAB
eRx Qty: 45          eRx Refills: 5          eRx Days Supply: 30
eRx Written Date: AUG 03, 2023          eRx Issue Date:
+ Enter ?? for more actions
P Print          RJ Reject          AC Accept eRx
H Hold          UH Un Hold          RM Remove eRx
Select Action:Next Screen// ??

The following actions are also available:
+ Next Screen          PS Print Screen          HL View History Log
- Previous Screen          PL Print List          EC eRx Change Request
UP Up a Line          SL Search List          PA Patient Allergies
DN Down a Line          ADPL Auto Display(On/Off) UR Un Remove eRx
FS First Screen          Q Quit          JO Jump to OP
LS Last Screen          AD Add Comment          UX Un Process eRx
GO Go to Page          ACK Acknowledge          PN Patient Progress Note
RD Re Display Screen          SH Status History          AU View Audit Log
  
```

Jump to OP – Hidden Action

Enter the hidden Jump to OP <JO> action.

```

eRx Provider: XXXXXXXXXXXXX,XXXXX MD
DEA#: XX9999999          NPI:
Vista Provider: XXXXXXXXXXXXX,XXXXX MD
DEA#: XX9999999          NPI:

eRx Drug: LORAZEPAM 1MG TAB
eRx Qty: 45          eRx Refills: 5          eRx Days Supply: 30
eRx Written Date: AUG 03, 2023          eRx Issue Date:
+ Enter ?? for more actions
P Print          RJ Reject          AC Accept eRx
H Hold          UH Un Hold          RM Remove eRx
Select Action:Next Screen// JO JO
Vista patient has not been matched. Cannot jump to outpatient.
Type <Enter> to continue or '^' to exit:
  
```

JO Action Selected (Patient not matched)

If a user attempts to Jump to OP <JO> when a VistA Patient is not matched to an eRx Patient, an error message is received stating, “VistA patient has not been matched. Cannot jump to outpatient”.

```

eRx Provider: XXXXXXXXXXXXX,XXXXX MD
DEA#: XX9999999          NPI:
Vista Provider: XXXXXXXXXXXXX,XXXXX MD
DEA#: XX9999999          NPI:

eRx Drug: LORAZEPAM 1MG TAB
  
```

```

eRx Qty: 45          eRx Refills: 5          eRx Days Supply: 30
eRx Written Date: AUG 03, 2023          eRx Issue Date:
+          Enter ?? for more actions
P Print          RJ Reject          AC Accept eRx
H Hold          UH Un Hold          RM Remove eRx
Select Action:Next Screen// JO JO
Vista patient has not been validated. Cannot jump to outpatient.
Type <Enter> to continue or '^' to exit:

```

JO Action Selected (Patient not validated)

If a user attempts to Jump to OP <JO> from an eRx record that is not a fillable prescription, an error message is received stating, “Jumping can only be done on ‘NewRx’ messages, Renewal Response-Replace and fillable RxChange Response messages”.

```

eRx HT: (cm)()          eRx WT: (kg)()
RXCHANGEREQUEST
eRx Status: RXCHANGE RESPONSE RECEIVED
Change Request Type: DUE (Drug Use Evaluation)
*****MEDICATION PRESCRIBED*****
eRx Patient Primary Telephone: [REDACTED]
eRx Patient: [REDACTED]          DOB: [REDACTED]
Vista Patient: [REDACTED]          DOB: [REDACTED]

eRx Provider Primary Telephone: [REDACTED]
eRx Provider: [REDACTED]          DEA#: [REDACTED]          NPI: [REDACTED]
Vista Provider: [REDACTED]          DEA#: [REDACTED]          NPI: [REDACTED]

+          Enter ?? for more actions
VP (VALIDATE PATIENT)          VM (VALIDATE PROVIDER)          VD (VALIDATE DRUG/SIG)
P Print          RJ (Reject)          AC (Accept eRx)
H (Hold)          UH (Un Hold)          RM (Remove eRx)
Select Action:Next Screen// JO JO
Jumping can only be done on 'NewRx', 'Renewal Response - Replace' and fillable
RxChange Response' messages.
Type <Enter> to continue or '^' to exit: █

```

JO Action Selected (Invalid Record Type)

Once the user has completed reviewing on the Outpatient side, upon selecting <Enter> at the “Select Patient:” prompt, the user is navigated back to the same Summary/Details screen in which <JO> was initiated from.

Medication Profile		Jun 11, 2020@14:56:49		Page: 3 of 6				
PID: _____		<NO ALLERGY ASSESSMENT>		Ht (cm): _____ (_____)				
DOB: _____				Wt (kg): _____ (_____)				
SEX: _____				BSA (m2): _____				
CrCL: <Not Found> (CREAT: Not Found)								
#	RX #	DRUG	QTY	ST	ISSUE DATE	LAST FILL	REF REM	DAY SUP
+								
18	2720877A	PENICILLAMINE 250MG CAP	45	A	05-13	05-13	0	45
19	& 2720762	PRAMIPEXOLE 1MG TAB	15	E	03-26	03-26	0	15
20	& 2720764	SIMVASTATIN 40MG TAB	45	E>	03-26	03-26	0	15
21	2720875A	TACRINE HCL 10MG CAP	10	A	05-13	05-13	0	10
22	2720872A	TERAZOSIN HCL 5MG CAP	10	A>	05-13	05-13	0	10
23	2720871A	WARFARIN (COUMADIN) NA 2MG LAVENDER TAB	A	05-13	05-13	0	20	
			Qty: 20					
----- DISCONTINUED -----								
24	& 2720873	CYANOCOBALAMIN 1000MCG/ML INJ	30	DC>	05-12	05-13	0	30
25	& 2720882	GALANTAMINE 4MG/ML ORAL SOLN	90	DC>	05-15	05-13	0	45
+ Enter ?? for more actions								
PU Patient Record Update		NO New Order						
PI Patient Information		SO Select Order						
Select Action: Next Screen// ^								
Select Patient:								

JO "Select Patient" – Jump Back to Holding Queue eRx Summary/Details Screen

7.3.6.2.2.9 UX – Un-Process eRx

The Un-Process (UX) hidden action has been added to the eRx Holding Queue Display screen. This action allows the user to Un-Process an eRx order that has been accepted in the eRx Holding Queue [PSO ERX QUEUE PROCESSING] and finished in Patient Prescription Processing [PSO LM BACKDOOR ORDERS]. The following checks are in place to Un-Process an eRx:

- The eRx status for the order must be Processed (PR), RXRENEWAL Response Processed (RXP), or RXCHANGE Response Processed (CXP).
- The user must hold the "PSDRPH" key.
- Only message types NEWRX (N), RXRENEWALRESPONSE (RE) and RXCHANGERESPONSE (CX) can be unprocessed.
- If message type is RXRENEWALRESPONSE, it must have a Response Value of 'REPLACE'.
- Must be original fill and not transmitted to CMOP.
- The prescription status must be SUSPENDED or HOLD.

To Un-Process an eRx from the Holding Queue:

1. From the eRx Holding Queue Display screen, type <UX> Un-Process eRx.
2. Type Additional Comments or accept the default comments and press <Enter>.

eRx Holding Queue Display		Nov 01, 2023@15:14:01		Page: 1 of 3	
eRx Patient: XXXXX,XXXXXXXXXX					
eRx Reference #: 999999999					
eRx HT: (cm)()		eRx WT: (kg)()			
NEWRX					
eRx Status:					
eRx Patient: XXXXX,XXXXXXXXXX		DOB: 4/21/90			
Vista Patient[v]: XXXXX,XXXXXXXXXX		DOB: 4/21/90			
eRx Provider: PROVIDER,ONE					
		DEA#: XX1234567		NPI: 1234567890	
Vista Provider[v]: PROVIDER,ONE					

DEA#: XX1234567		NPI: 1234567890
eRx Drug: DIPHENHYDRAMINE HCL 2% CREAM		
eRx Qty: 180	eRx Refills: 2	eRx Days Supply: 30
eRx Written Date: OCT 22, 2023		eRx Issue Date:
Prohibit Renewals: No		
+ Enter ?? for more actions		
VP VALIDATE PATIENT	VM VALIDATE PROVIDER	VD (VALIDATE DRUG/SIG)
P Print	RJ (Reject)	AC (Accept eRx)
H (Hold)	UH Un Hold	RM Remove eRx
Select Action:Next Screen// UX UX		
Comments: Un-Process for correction Replace		
Would you like to 'Un-Process' eRx #33004422 and Rx #2299503? Y// ES		

Un-Process an eRx

PN – Patient Progress Note

A shortcut to the existing hidden action PN – Progress Note (OP) in the Backdoor Pharmacy was added to the eRx Holding queue so that the user could enter a Progress Note for the VistA patient before accepting the eRx. In order to use this action the VistA patient must have been matched and validated. For more information on Progress Notes, please refer to the Outpatient Pharmacy User Manual in the Veteran's Documentation Library (VDL).

eRx Provider: XXXXXXXXXXXX,XXXXX MD		DEA#: XX9999999	NPI:
Vista Provider: XXXXXXXXXXXX,XXXXX MD		DEA#: XX9999999	NPI:
eRx Drug: LORAZEPAM 1MG TAB			
eRx Qty: 45	eRx Refills: 5	eRx Days Supply: 30	
eRx Written Date: AUG 03, 2023		eRx Issue Date:	
+ Enter ?? for more actions			
P Print	RJ Reject	AC Accept eRx	
H Hold	UH Un Hold	RM Remove eRx	
Select Action:Next Screen// ??			
The following actions are also available:			
+ Next Screen	PS Print Screen	HL View History Log	
- Previous Screen	PL Print List	EC eRx Change Request	
UP Up a Line	SL Search List	PA Patient Allergies	
DN Down a Line	ADPL Auto Display(On/Off)	UR Un Remove eRx	
FS First Screen	Q Quit	JO Jump to OP	
LS Last Screen	AD Add Comment	UX Un Process eRx	
GO Go to Page	ACK Acknowledge	PN Patient Progress Note	
RD Re Display Screen	SH Status History	AU View Audit Log	

AU – View Audit Log

View Audit Log <AU> hidden action is used to view all edits made to a VistA Patient, Provider, and Drug/Sig. This feature will also capture any edits made by auto-matching and display them on the Audit Log.

Once the user selects View Audit Log <AU>, the Audit Log report will display.

DATE/TIME [^]	FIELD NAME	EDITED BY
Jun 09, 2021@08:52:51	PROVIDER	
Old Value:		
New Value: (DEA#:)		
Jul 13, 2021@13:44:49	DRUG	
Old Value:		
New Value: OPIUM TINCTURE USP (NDC#:)		
Jul 13, 2021@13:45:53	SIG	
Old Value:		
New Value: ORAL 5ML BY MOUTH TWICE A DAY		
Jul 13, 2021@13:46	PATIENT INSTRUCTIONS	
Old Value:		
New Value: TEST TEST TEST		
+ Enter ?? for more actions		
DT Sort by DATE/TIME		EB Sort by EDITED BY
FN Sort by FIELD		SH Show/Hide eRx Value
Select Item(s): Next Screen//		

eRx Audit Log

Users are able to sort the Audit Log by Date/Time <DT>, Field <FN>, Edited By <EB>, or Show/Hide eRx Value <SH>. All sort options contain a sort indicator to inform the user if the results are in ascending [^] or descending [v] order. To change the chronological order of the Audit Log display, enter the sort option a second time.

DATE/TIME [^]	FIELD NAME	EDITED BY
May 27, 2021@09:05:33	DRUG	
Old Value:		
New Value: FAMOTIDINE 20MG TAB (NDC#:)		
May 27, 2021@09:05:33	PROVIDER	
Old Value:		
New Value: (DEA#:)		
May 27, 2021@09:10:31	PATIENT	
Old Value:		
New Value: (L4SSN: DOB:)		
+ Enter ?? for more actions		
DT Sort by DATE/TIME		EB Sort by EDITED BY
FN Sort by FIELD		SH Show/Hide eRx Value
Select Item(s): Quit//		

eRx Audit Log Sorted by Date/Time Ascending

eRx Audit Log		Aug 31, 2021@09:24:59	Page: 1 of 1
eRx Patient: [REDACTED]			
eRx Reference #: [REDACTED]			
DATE/TIME [v]	FIELD NAME	EDITED BY	
May 27, 2021@09:10:31	PATIENT	[REDACTED]	
Old Value:			
New Value: [REDACTED] (L4SSN: [REDACTED] DOB: [REDACTED])			
May 27, 2021@09:05:33	DRUG	[REDACTED]	
Old Value:			
New Value: FAMOTIDINE 20MG TAB (NDC#:)			
May 27, 2021@09:05:33	PROVIDER	[REDACTED]	
Old Value:			
New Value: [REDACTED] (DEA#: [REDACTED])			
Enter ?? for more actions			
DT Sort by DATE/TIME		EB Sort by EDITED BY	
FN Sort by FIELD		SH Show/Hide eRx Value	
Select Item(s): Quit//			

eRx Audit Log Sorted by Date/Time Descending

eRx Audit Log		Aug 31, 2021@09:38:09	Page: 1 of 1
eRx Patient: [REDACTED]			
eRx Reference #: [REDACTED]			
DATE/TIME	FIELD NAME	EDITED BY [v]	
May 27, 2021@09:05:33	DRUG	[REDACTED]	
Old Value:			
New Value: FAMOTIDINE 20MG TAB (NDC#:)			
May 27, 2021@09:05:33	PROVIDER	[REDACTED]	
Old Value:			
New Value: [REDACTED] (DEA#: [REDACTED])			
May 27, 2021@09:10:31	PATIENT	[REDACTED]	
Old Value:			
New Value: [REDACTED] (L4SSN: [REDACTED] DOB: [REDACTED])			
Enter ?? for more actions			
DT Sort by DATE/TIME		EB Sort by EDITED BY	
FN Sort by FIELD		SH Show/Hide eRx Value	
Select Item(s): Quit// EB			

eRx Audit Log Sorted by Edited By Ascending

eRx Audit Log	Aug 31, 2021@09:38:14	Page: 1 of 1
eRx Patient: [REDACTED]		
eRx Reference #: [REDACTED]		
DATE/TIME	FIELD NAME	EDITED BY [v]
May 27, 2021@09:10:31	PATIENT	[REDACTED]
Old Value:		
New Value: [REDACTED] (L4SSN: [REDACTED] DOB: [REDACTED])		
May 27, 2021@09:05:33	DRUG	[REDACTED]
Old Value:		
New Value: FAMOTIDINE 20MG TAB (NDC#:)		
May 27, 2021@09:05:33	PROVIDER	[REDACTED]
Old Value:		
New Value: [REDACTED] (DEA#: [REDACTED])		
Enter ?? for more actions		
DT Sort by DATE/TIME	EB Sort by EDITED BY	
FN Sort by FIELD	SH Show/Hide eRx Value	
Select Item(s): Quit// [REDACTED]		

eRx Audit Log Sorted by Edited By Descending

eRx Audit Log	Aug 31, 2021@09:32:39	Page: 1 of 1
eRx Patient: [REDACTED]		
eRx Reference #: [REDACTED]		
DATE/TIME	FIELD NAME [^]	EDITED BY
May 27, 2021@09:05:33	DRUG	[REDACTED]
Old Value:		
New Value: FAMOTIDINE 20MG TAB (NDC#:)		
May 27, 2021@09:10:31	PATIENT	[REDACTED]
Old Value:		
New Value: [REDACTED] (L4SSN: [REDACTED] DOB: [REDACTED])		
May 27, 2021@09:05:33	PROVIDER	[REDACTED]
Old Value:		
New Value: [REDACTED] (DEA#: [REDACTED])		
Enter ?? for more actions		
DT Sort by DATE/TIME	EB Sort by EDITED BY	
FN Sort by FIELD	SH Show/Hide eRx Value	
Select Item(s): Quit// FN		

eRx Audit Log Sorted by Field Ascending

eRx Audit Log	Aug 31, 2021@09:32:46	Page: 1 of 1
eRx Patient: [REDACTED]		
eRx Reference #: [REDACTED]		
DATE/TIME	FIELD NAME [v]	EDITED BY
May 27, 2021@09:05:33	PROVIDER	[REDACTED]
Old Value:		
New Value: [REDACTED] (DEA#: [REDACTED])		
May 27, 2021@09:10:31	PATIENT	[REDACTED]
Old Value:		
New Value: [REDACTED] (L4SSN: [REDACTED] DOB: [REDACTED])		
May 27, 2021@09:05:33	DRUG	[REDACTED]
Old Value:		
New Value: FAMOTIDINE 20MG TAB (NDC#:)		
Enter ?? for more actions		
DT Sort by DATE/TIME	EB Sort by EDITED BY	
FN Sort by FIELD	SH Show/Hide eRx Value	
Select Item(s): Quit// [REDACTED]		

eRx Audit Log Sorted by Field Descending

eRx Audit Log	Aug 31, 2021@09:42:55	Page: 1 of 1
eRx Patient: [REDACTED]		
eRx Reference #: [REDACTED]		
DATE/TIME	FIELD NAME	EDITED BY [v]
May 27, 2021@09:10:31	PATIENT	[REDACTED]
eRx Value: [REDACTED] (L4SSN: [REDACTED] DOB: [REDACTED])		
Old Value:		
New Value: [REDACTED] (L4SSN: [REDACTED] DOB: [REDACTED])		
May 27, 2021@09:05:33	DRUG	[REDACTED]
eRx Value: PHENOBARBITAL 100MG TAB		
Old Value:		
New Value: FAMOTIDINE 20MG TAB (NDC#:)		
May 27, 2021@09:05:33	PROVIDER	[REDACTED]
eRx Value: [REDACTED] (DEA#: [REDACTED])		
Old Value:		
New Value: [REDACTED] (DEA#: [REDACTED])		
Enter ?? for more actions		
DT Sort by DATE/TIME	EB Sort by EDITED BY	
FN Sort by FIELD	SH Show/Hide eRx Value	
Select Item(s): Quit// SH		

eRx Audit Log Sorted by Show/Hide eRx Value - Shown

eRx Audit Log		Aug 31, 2021@09:43:05	Page: 1 of 1
eRx Patient: [REDACTED]			
eRx Reference #: [REDACTED]			
DATE/TIME	FIELD NAME	EDITED BY [v]	
May 27, 2021@09:10:31	PATIENT	[REDACTED]	
Old Value:			
New Value: [REDACTED] (L4SSN: [REDACTED] DOB: [REDACTED])			
May 27, 2021@09:05:33	DRUG	[REDACTED]	
Old Value:			
New Value: FAMOTIDINE 20MG TAB (NDC#:)			
May 27, 2021@09:05:33	PROVIDER	[REDACTED]	
Old Value:			
New Value: [REDACTED] (DEA#: [REDACTED])			
Enter ?? for more actions			
DT Sort by DATE/TIME		EB Sort by EDITED BY	
FN Sort by FIELD		SH Show/Hide eRx Value	
Select Item(s): Quit// SH			

eRx Audit Log Sorted by Show/Hide eRx Value - Hidden

To exit the Audit Log <AU> and return to the eRx Holding Queue Display, press 'Enter'.

7.3.6.3 Patient-Level Record Lock

Note that when either the Summary/Details screen or any of the validate screens of an eRx are open, all the eRx for that same patient in the Holding Queue are locked and inaccessible for other users to access until the lock is released (the screens are closed). This is referred to as a patient-level record lock.

The following message displays if a user attempts to access an eRx for the same patient that another user has opened.

```
[REDACTED] is editing orders for this patient (JUN 18,2020@15:34:42)
Type <Enter> to continue or '^' to exit:
```

Patient-Level Record Lock

7.3.6.4 Prohibit Renewals

The Prohibit Renewal Request flag is used to denote that a RxRenewal Request should not be sent to the sending prescriber for an original NewRx or a subsequent fillable RxChange Response when the flag is set on the original NewRx. This is usually used when the visit is for a one time prescription (i.e., Urgent Care Center or Emergency Department).

NOTE:

(i) The Prohibit Renewal Request information is not displayed for RxRenewal Request and Response records.

(ii) The Prohibit Renewal Request information is displayed both in VistA and on web GUI under Track/Audit details screen, whenever it is sent on the inbound NewRx record.

```

eRx Holding Queue Display      Jun 18, 2020@13:54:15      Page: 1 of 6
eRx Patient: ██████████
eRx Reference #: ██████████
eRx HT: 152.4(cm) (05/07/2020)      eRx WT: 79.37(kg) (05/07/2020)
+
eRx Patient Primary Telephone: ██████████
eRx Patient: ██████████      DOB: ██████████
Vista Patient: ██████████      DOB: ██████████

eRx Provider Primary Telephone: ██████████
eRx Provider: ██████████      NPI: ██████████
Vista Provider: ██████████      NPI: ██████████

eRx Drug: SIMVASTATIN 10MG TAB
eRx Qty: 99999      eRx Refills: 99      eRx Days Supply: 365
eRx Written Date: MAY 27, 2020      eRx Issue Date: MAY 27, 2020
Prohibit Renewals: No
eRx Sig:
+      Enter ?? for more actions
VP VALIDATE PATIENT      VM VALIDATE PROVIDER      VD VALIDATE DRUG/SIG
P Print      RJ Reject      AC Accept eRx
H Hold      UH Un Hold      RM Remove eRx
Select Action:Next Screen//

```

Prohibit Renewal Request